



## **SPECIAL MEETING OF THE CITY COUNCIL AND HOUSING AUTHORITY JUNE 11, 2024 – 5:00 P.M. - MINUTES**

**CALL TO ORDER** –The Study Session meeting was called to order by Mayor Stephens at 5:01 p.m.

### **ROLL CALL**

Present: Council Member Chavez, Council Member Gameros, Council Member Harper, Council Member Marr, Council Member Reynolds (Arrived 5:10 p.m.), Mayor Pro Tem Harlan, and Mayor Stephens.

Absent: None.

### **SPECIAL ITEM:**

#### **1. DISCUSSION AND POTENTIAL ACTION ON PROPOSED 2024 STRATEGIC PLAN GOALS AND OBJECTIVES/TACTICS**

Introduction by Ms. Reyes, Deputy City Manager and presentation by Ms. Jakher, Assistant to the City Manager and Ms. Farrell Harrison, City Manager.

Public Comment:

Cynthia McDonald spoke on broken links to the report on the website, performance measures, the 311 App, TESSA, Strategic Plan goals, community workshops, transparency, accountability, an ethics policy, and posting the staff presentation to the website.

**ACTION:**

Council Member Harper spoke on the police and fire data, and that he would like to see actual data and specific performance measures from other departments, spoke on the flock camera system, would like additional breakdown on crimes reported, and on calls for service.

Council Member Chavez, spoke on traffic collisions and safety, recruiting and retaining staff, enhanced customer service, the goal of establishing a housing division, an internal assessment of City facilities and parks, and future revenues for long-term fiscal sustainability.

Mayor Pro Tem Harlan, spoke on affordable housing and the goal of a potential housing division, the distinction between performance measures and workload indicators and identifying specific metrics for each goal.

Mayor Stephens spoke on the potential creation of a housing committee, customer service and the expectations, and on metrics and benchmarks of the items discussed in the strategic plan.

Council Member Marr inquired on the purpose of a housing committee, spoke on sustainable practices, customer service and responsiveness, and the role of City Council and expectations.

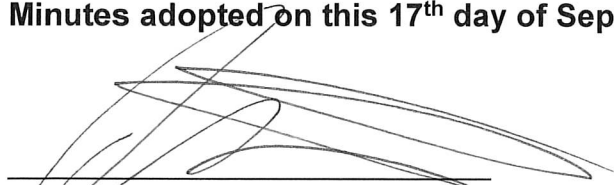
Council Member Reynolds spoke on refining the outcomes the City Council is trying to achieve, requested more specifics in the plan, clarified that bicyclists and pedestrians are not the main factor to injury collisions, spoke on items she thought would have been covered in the plan, and spoke against a housing committee.

Council Member Gameros spoke on the comprehensive report, performance measures, workload indicators, and areas of the strategic plan that need to be further defined.

The City Council discussed key metrics provided by the departments, discussed the differences between workload indicators and performance measures, and how the metrics could be incorporated into the budget process and the strategic planning process. Direction was given to revisit the item at a future meeting for additional study and adoption.

**ADJOURNMENT** – Mayor Stephens adjourned the meeting at 6:41 p.m.

Minutes adopted on this 17<sup>th</sup> day of September, 2024.



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John Stephens, Mayor

ATTEST:



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Brenda Green, City Clerk