



- **RESCUE....** We offer an opportunity to radically change one's life. A place to start again.
- **RESTORE....** Restoration of one's life through faith, stability, discipline, and fellowship.
- **RE-EDUCATE....** Learn and renew one's life goals through Gods word, guidance from management, classes, and opportunity for employment.
- **RELEASE....** Graduation to a stable, faith driven life is our complete goal.

THE LIGHTHOUSE GATEKEEPER'S PROGRAM

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OPERATIONAL MANAGEMENT PLAN

1. Gatekeeper Program Overview
2. City Partnerships
3. Gatekeeper Program Marketing
4. Client Intake
5. Program Rules and Guidelines
6. Community Outreach
7. Management
8. Security
9. Program Funding
10. Exhibits

THE LIGHTHOUSE GATEKEEPER'S PROGRAM

THE Lighthouse Gatekeeper's Program for men has its inception in response to the immediate and growing need for men to have a place to start again. The transitional program extends its hand out to men who have lost everything and desire a fundamental and faith-based program that last 9-12 months. The goal is independence after this period, with all essential paperwork and identification restored, as well as insurance and any physical or mental obstacles addressed with ongoing care. All men graduate with birth certificates, CA ID, or CDL, insurance, bank account and employment.

The first 30 days are spent on property serving and restoring a basic routine to one's life. Serving others is extremely important in healing. All men are expected to donate a portion of their day to helping others. Our Mobile Pantry receives 4,000lbs of food per week to serve our community in need. We have two vans that pick up and deliver fresh groceries to the Costa Mesa community in need. The men do all the lick ups and deliveries to disabled, elderly, veterans, and families in motels.

The Outreach Director works closely with the new residents to restore paperwork, get healthcare appointments, deal with legal issues, and set a plan for success in the months to come. During the next 90 days, residents are encouraged to restore relationships with family, and seek employment. Any personal legal issues that were left incomplete because of homelessness are addressed.

Over the next 4-5 months, residents are asked to take more responsibility and accept a leadership position if applicable. Our success rate is almost double the national average with 80% of our graduates employed and housed, married, and moving to the next step in their lives with a strong base in faith and family.

The 9–12-month period is used to attain independence with steady employment, bank account, and purchasing a vehicle when applicable. The bridge to a new life is being attained with family and friends in support.

CITY PARTNERSHIPS

- For over 20 years, The Lighthouse Outreach has been intentional about serving and caring for our Costa Mesa citizens at risk. The service of care and kindness in the form of food, clothing, minor medical assistance, mail, bus passes and referrals to detox and treatment have and continue to be a staple.
- Approximately seven years ago, the city formed an outreach team, the first of its kind, to address the need of our marginalized citizens. A city worker was assigned to the Lighthouse as we were already an established entity in the city. The view of a temporary shelter on The Lighthouse property was introduced and approved which was a tremendous success and now is located at its permanent location. Without this very comfortable and well-known service entity at The Lighthouse, it is unlikely our team of churches, businesses, and city outreach workers would have had the success we see today. The city continues to maintain a satellite office at The Lighthouse to this day. The Lighthouse Outreach continues to partner daily with the city and the Outreach Director is in contact and works weekly with the city outreach team.
- Chrysalis, a wonderful employment opportunity company, was searching for a host location in Costa Mesa. The proposal was discussed with The Lighthouse as a site for this wonderful company. We now have Chrysalis in Costa Mesa because of the partnership with the city and The Lighthouse.
- The Lighthouse Outreach Director has been serving and assisting those afflicted with homelessness for over 20 years. This length of time gives The Outreach a continuity in our community that other cities just do not possess.
- Because our team is focused on collaboration with the city, The Lighthouse Outreach has made our Free Mobile Pantry a point of service to those recently housed by our city workers. Our Gatekeepers organize, pick up, and deliver to those individuals that need full pantries and refrigerators upon moving into a new apartment.
- Annual Vision clinics are hosted by The Lighthouse Outreach for all our citizens to visit and get free exams and glasses. We also work closely with the Costa Mesa Senior Center to insure all in need are informed and included.

PROGRAM MARKETING

- Inspired by their own experience at The Lighthouse, many of our referrals come from the very graduates who were once on the street and in need in Costa Mesa. Our Gatekeeper Program is done by referrals only and we are so proud to have a success rate twice that of the national average.
- Because we are so widely known, but also quietly change the lives we have in our program, The Lighthouse remains a referral only program. There are no walk-up opportunities in order to maintain a quiet environment for our neighborhood.

CLIENT INTAKE

After an individual shows interest, he is interviewed by all four Managers. The rules and guidelines are discussed, and an intake form is completed. A sample is attached.

Each new resident is expected to:

- Provide intake drug test
- Invest 30 days at the Lighthouse prior to independently leaving The Lighthouse to seek work or applying for school. This assists in breaking old habits, completing daily chores, and completing daily curriculum.
- During the 30-day period the Outreach Director collaborates closely with each man to acquire all important personal paperwork, setting weekly goals, along with dealing with any legal issues that have been ignored.



The Lighthouse Gatekeeper's Program Rules

The Lighthouse Gatekeeper's Program is a faith-based program that incorporates spiritual principles and values as its guiding force toward personal growth. The environment in which we create the possibility for this transformation must be kept safe. Program safety is of the utmost priority, meaning that all rules, regulations, and procedures must be enforced and respected. The following rules and regulations are in place for the purpose of creating, maintaining, and providing a safe and spiritually nurturing environment. This will help facilitate an opportunity to experience a fulfilling and lifelong relationship with Jesus Christ.

Rules as follows:

1. **All** program members are subject to a drug test upon acceptance into the program. Random testing will be conducted at the discretion of staff. **Refusal is grounds for dismissal.**
2. **Alcohol/drug use is prohibited.** Testing positive for alcohol or drugs may result in your being asked to **leave the program.** However, you may attend church services. Outreach privileges may be reinstated if you show a willingness, through Jesus, to work on your addictions.
3. **The Lighthouse Church is a nonsmoking facility.** You are **forbidden** to smoke anywhere on the property. If you test positive for smoking, or are seen smoking off-property, your 90-day probation period may be reset. **Further smoking incidents may result in your being asked to leave the program.**
4. **Violence and/or threats of violence** towards another individual may result in your **dismissal from the program.**
5. **Foul/abusive language** may result in **dismissal from the program.**
6. Sleeping areas are subject to random inspections by management. Please keep your area clean and orderly. **No food allowed in bedrooms.**
7. Curfew for program members will be at **10pm, (Sun. thru Thurs.), and 11pm, (Fri. and Sat.).** **Lights out-10:00pm** [Side door key may be issued to **working** program members]

- 8. All program members must attend classes, Bible studies, devotions, and church services unless work or illness prevents attendance. Be **on time** and have your **Bible and study sheets** with you. **Completion of assignments is required.**
- 9. All program members must be in the sanctuary at **8:30^{am}, Sunday**, to greet church members and visitors.
- 10. All Program members are encouraged to share the word with the people we serve, understanding that addiction and mental illness may interfere at times. Be positive while dealing with people, but do not let them disrespect the church or the program. ***If there are issues you are not sure about, direct them to senior staff.***
- 11. **You are required to stay on the property for your first 30 Days.** Unless you are with a staff member or a senior program member, you must have special permission from management
- 12. **All personal electronics will be held in storage for your first 3 days.**
- 13. **Upon completion** of your ninety days, you will be asked to look for a job (**on a case-by-case basis**). We will assist you in your transition back into the work force. Once you begin to receive a paycheck, we ask that you contribute **\$100.00** a week for maintenance and upkeep of the facility. (**Your tithe to the Lord is separate from your contribution**)
- ❖ *I agree with the above policies and procedures of the Lighthouse Outreach Program. I understand that violation of the above-mentioned policies may be grounds for counseling from the director or pastor and may lead my dismissal from the program.*
- ❖ *I agree to pay my weekly contribution to the program when I begin to receive compensation from outside employment.*

Name: _____

Signature: _____ Date: _____

APPROVAL

Staff: _____

Signature: _____ Date: _____

GUIDELINES

- All new residents are to be in-property for 30 days after entering the Gatekeeper Program. Random drug/alcohol testing is administered and kept in the individual's file.
- All chores need to be completed and all classes/services attended.
- 10pm curfew with no exceptions during this time.

Should there be an issue with sobriety or behavioral issues at any time, the consequences are as follows:

- First offense
 - Three days out
- Second offense
 - Thirty days out
- Third offense
 - We are not the program that is appropriate for this individual. Referrals are offered at this time.

EXITS/DISMISSALS

- We make every effort to offer detox and treatment should there be a drug or alcohol breach.
 - Sober living lists are provided also.
- Behavioral issues that require dismissal are handled similarly, with referrals to other programs, in addition to rooms for rent or other options.
- We also offer to fund a residents' transportation home should he choose to return to family.
- We work closely with the CMBS and follow protocol that they set should there be any question in sobriety or dismissal.

COMMUNITY OUTREACH

Serving the community is a substantial part of what The Lighthouse Outreach does. Providing those in need, homeless, and families in need with a multitude of services keeps our Gatekeeper residents busy serving the very population they were once part of.

SERVICES

- Office services/ Mailing address
- Clothing room for all
- Hygiene kits and blankets
- Showers
- Mobile Food Pantry
 - 4,000lbs of groceries delivered each week by Gatekeepers.

COMMUNITY EVENTS

- Open House
- Thanksgiving turkeys and boxes delivered
- Children's Christmas Party
 - 300 presents given away each year
- July 4th celebration
- Labor Day BBQ
- Weekly Medical Assistance
 - Biola University nursing students provide minor medical and health screenings for all who need it.
 - The nurses also wash everyone's hands and feet and offer neck rubs to our marginalized community.

GRAFFITI CLEAN UP/THE TAG TEAM

Our Gatekeepers provide a service to our community in concert with the Costa Mesa Police Dept. When there are gang related paint signs or graffiti on local businesses, Our Tag Team will come and clean, scrub and paint for local businesses or residences that fall victim to this nuisance. (Pictures are included)

LIGHTHOUSE/GATEKEEPER MANAGEMENT

- Phil Eyskens, Senior Pastor
714-267-1175
theeyskens@aol.com
- Ronnie Steen, Assoc. Pastor
Men's Program Mgr.
949-423-4657
pastorronniesteen@gmail.com
- Linda Miles, Outreach Director
949-677-2773
Lindahmiles@mac.com
- Herman Dinaburg, Assoc. Pastor
Office Administrator
714-267-6764
singerboy123321@yahoo.com

ON SITE MANAGERS

- Herman Dinaburg, 714-267-6764 (daytime)
- Luke Andrews, 951-741-2779 (nighttime)
- Ray Crouse 714-717-3661 (nighttime)

LIGHTHOUSE SECURITY

- Security cameras are at every entrance/exit
- Installed interior cameras in public areas
- All exits are clearly marked
- All inspections are up to date with CMFD
- Emergency lights are in place and motion detector lights in all hallways
- The perimeter is fenced and gated
 - During Public events, the gate on Plummer St. is open during event and closed at conclusion.
 - Manager checks perimeter after events and closes gate.
 - The parking lot has security lights that remain on through the night.
- On-site manager and assistant are in charge through the night.

FUNDING

The Outreach Director is responsible for writing grants, speaking engagements for donations, and communicating with donors who show interest in our cause. Regular donors have been very loyal as well as national grants for assisting in life change.

Disneyland, Hoag family foundation, NCL, and local corporations are a few that support the Gatekeeper Program. Additionally, we have some multiyear grants for continuing education and remodels as needed.

EXHIBITS

THE LIGHTHOUSE GATEKEEPERS



GATEKEEPER DAILY DEVOTION/OPEN TO THE PUBLIC



MOBILE FOOD PANTRY



CITY GRAFFITI/TAGGING CLEAN-UP





County of Orange

Certificate of Recognition

is hereby presented to

Lindah Miles

In recognition of your nomination as

News

On behalf of the County of Orange, it is my privilege to recognize Lindah Miles for her exceptional contribution to the strong, diverse, collection of female stories that contribute to the greater county of Orange. We honor women in leadership who contribute to advancing the rights of women, providing a voice of influence, and achievers who advice our wonderful county to be a welcoming place for all. Celebrating Women Who Tell Stories is the theme for the 36th annual Women's History Month, thank you for sharing yours.

Given this 18th day in March, two thousand and twenty-three

A handwritten signature in blue ink, which appears to read "Katrina Foley", is written over a horizontal line.

Katrina Foley

Orange County Supervisor
Fifth District

Certificate of Recognition

to

Lindah Miles

In honor of your dedication and your unselfish service helping the less fortunate in the City of Costa Mesa.

Thank you!



Lori Ann Farrell Harrison, City Manager

November 21, 2019

