

From: [Joe Erickson](#)
To: [PACS Comments](#)
Subject: Skatepark and Bicycle Pump Track Project
Date: Wednesday, February 11, 2026 1:37:17 PM

Dear Chair Kelly Brown, Vice-Chair Shayanne Wright, and Commissioners,

I am interested in the bicycle pump track that is included in the proposed Skate Park Improvement Project.

I contacted Parks and Community Services Director, Parks Commissioners, City Council Representatives and the Mayor to ask about the final designated plan and the project development start dates. Parks and Community Services Executive Assistant Laura Fautua provided a skatepark plan, pointed to the pump track improvement area and gave instruction of the process to submit these comments.

Thank you Laura.

A bicycle pump track can be a beneficial recreational activity to provide to Costa Mesa citizens of all ages. I am happy to see that a track has been included in the skatepark plan. Since construction on this improvement plan is to begin this spring, I would like to see the Parks Commission place on the agenda for the March meeting an update to inform the public of the beginning of construction on the final designated plan. Is this possible?

Your CIP indicates that \$300,000 is allocated to Costa Mesa Skate Park. What items will be included in this expenditure? I am assuming the grant monies provided by the County of Orange are still intact. Is that true?

Thank you for your time and service to our community,
Alesia Erickson

[Sent from AT&T Yahoo Mail for iPad](#)

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From: [Marlene Hickle](#)
To: [PACS Comments](#)
Subject: Senior Transportation Program
Date: Wednesday, February 11, 2026 8:18:29 PM

Hi City Council,

I am a current Senior resident of Costa Mesa in the Towers on 19th and a significant number of residences utilize the Senior Transportation Program. I personally utilize the Senior Transportation Program as a last resort to the OCTA standard bus and Ride Circuit options. My use is limited with the Senior Taxi service because I am fortunate to have these other options, however, many other tenants do not have these options due to mobility and location. I find the change to requiring 48 hour reservations totally undoable!

I have utilized the Senior Taxi to go to medical locations outside of Costa Mesa to adjoining cities when needed for medical appointments, but have only utilized it when I don't have the 48 hour notice required by Motivcare Transportation that is paid for by my Insurance. There are instances when medical treatment is needed and I would highly believe that calling an ambulance is not the best option.

As a Costa Mesa Senior Citizen that very much values your Senior Transportation Program service, I respectfully request that you reconsider the modification to this program. I would attend your meeting in person, but your meeting time is after the 4:00 pm shut down for the Senior Transportation Program and your location is not covered by the Ride Circuit and the bus would require that I walk 7 minutes to the location. If my schedule allows, I will attend via Zoom. Right now I have a schedule conflict.

I further totally question the qualifications of your director and his changing the requirements in February when your own Agenda Report indicates that the current contract with Orange County Yellow Cooperative does not expire until June 2026.

In short, I do believe that you have other budget items that could be adjusted that would allow continued funding for the Senior Transportation Program.

Best Regards,
Marlene Hickle

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From: [reiko.muramoto](#)
To: [PACS Comments](#)
Subject: Complimentary Transportation Service
Date: Thursday, February 12, 2026 2:16:36 AM

Dear "Costa Mesa Community Services Dept."

I sincerely thank you for providing the free Taxi services to our Community. The service has been incredibly helpful, comfort and enabling me to attend appointments/providing a Safe way home/helping me get to the medical ctr. Thank you for your generosity for making it possible and a positive impact in Costa Mesa!

!!

Reiko Muramoto

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From: [Jim Kerrigan](#)
To: [PACS Comments](#)
Subject: Tonight's Meeting
Date: Thursday, February 12, 2026 10:29:25 AM

As a 90 year old resident, I just want to express profound gratitude for the past and current transportation programs the City has offered me and us.

Getting old is a bit of a journey. Doing so in an atmosphere of Paradise is the reality of aging here.

Thank you, and thanks to all that guides you.

James Kerrigan
2283 Fairview Rd #327, Costa Mesa, CA 92627
949-692-5605

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From: [Kathleen Winnie](#)
To: [PACS Comments](#)
Subject: Senior Transportation Program 24 hr Scheduling
Date: Thursday, February 12, 2026 10:52:56 AM

For me, this past year has been full of health challenges and car issues. I am thankful and very grateful that the Senior Taxi Program has been available for me.

I understand the importance of scheduling ahead and will do my best to understand and comply.

However, I'm sure I'm not alone in having health problems and other circumstances which can require urgent attention. We can get to ER if necessary but...it's the occasional anomalies that concern me.

Let's say you've been referred to a doctor (lawyer, dentist, etc) and had to schedule two months in the future. Then the Doc's office calls with a cancellation for this afternoon or tomorrow. ♀

Yesterday I needed small batteries for a medical device. The liquor store less than a mile away has them. Unable to walk there right now, I learned the taxi fee would be \$13.00-\$16.00 one way. Fortunately, I already have a taxi ride scheduled for tomorrow.

Today I hope the city will consider ideas for the future which can accommodate some last minute assistance.

Thank you again for having the transportation program available

Kathleen W.
Westside Costa Mesa

Sent from my iPhone

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From: [Nasrin Hosseini](#)
To: [PACS Comments](#)
Subject: Senior Transportation Program
Date: Thursday, February 12, 2026 11:06:49 AM

Dear Sirs/madames;

I, undersigned am a member of Costa Mesa Senior Center and use Senior taxi Service in order to go to my doctor appointments, pharmacy, and grocery shopping, because I don't have any other transportation. With your new taxi program, to call 48 hours in advance, it would be very difficult for me to use the taxi transportation. I am a senior with so many health issues and rely on Senior taxi service and it is the only way to help me perform my routine life. I am a senior who may get sick, have a heart attack, or may fall and get injured any time, so in the case of an emergency, I cannot go to an urgent care facility immediately because I have to wait for 48 hours for the Senior taxi service. However, I may call 911 to be transported to a hospital, but in the past, whenever I was transported to the hospitals I got sick because as a senior I am vulnerable and susceptible to diseases. There are so many patients with different diseases in the hospitals. Finally, the new Senior taxi service is not practical, realistic and useful for the seniors.

I hereby, appreciate your assistance and consideration to this matter.

Sincerely yours,

Nasrin Hosseini
Member of Costa Mesa Senior Center

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From: [Liz Rod](#)
To: [PACS Comments](#)
Subject: Senior_Transportation_Formal_Complaint_Expanded
Date: Thursday, February 12, 2026 11:39:39 AM
Attachments: [Senior_Transportation_Formal_Complaint_Expanded.pdf](#)

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February 12, 2026

To: Senior Transportation Program Director

Re: Formal Complaint Regarding 48-Hour Advance Scheduling Policy and Related Concerns

I am writing to formally express serious concerns regarding the recently implemented policy requiring transportation rides to be scheduled 48 hours in advance. While I understand operational limitations may exist, this policy significantly restricts flexibility, independence, and access to essential services for seniors who rely on this program as a primary means of transportation.

- Medical appointments frequently change or become available on short notice. A strict 48-hour requirement prevents seniors from accepting earlier appointments that may be critical to their health and well-being.
- Doctors operate on their schedule, not the patient's. If an appointment runs longer than expected and a ride arrives, seniors may face stress, anxiety, or risk being left without transportation.
- Rescheduling concerns: If a senior must reschedule a medical appointment, are there penalties or limits that could prevent future ride scheduling? Clear policies are needed to ensure seniors are not restricted from future access.
- Return ride safeguards: If a senior forgets to schedule a return ride home, what protections are in place to ensure they are not stranded at a medical facility or store?
- Urgent but non-emergency medical needs (such as infections, medication reactions, or sudden illness) may require same-day care. Waiting 48 hours could worsen medical conditions and potentially increase emergency room visits.
- Prescription pick-ups often occur the same day they are called in. Delaying access to medications such as antibiotics, insulin, or pain management prescriptions could result in serious health risks.
- Grocery shopping and essential errands sometimes arise unexpectedly. Waiting 48 hours limits access to food and basic necessities.
- Mental health impact: Restrictive transportation policies increase anxiety, isolation, and feelings of loss of independence among seniors, particularly those managing chronic conditions.
- Cancellation policies: Are seniors penalized for cancellations or appointment changes, while the program itself may run late or reschedule? Fairness and accountability should apply equally.

- Time limits during stops may disproportionately affect seniors with mobility challenges who require additional time for shopping, medical visits, or pharmacy lines.
- Technology barriers: If scheduling systems rely heavily on online access, seniors without technological proficiency may be disadvantaged.
- Financial burden: When transportation is unavailable, seniors on fixed incomes may be forced to use taxis or ride-share services they cannot afford.
- Compliance with disability access protections: As a publicly supported service, it is important to ensure that scheduling policies do not unintentionally violate ADA reasonable accommodation standards or disproportionately impact seniors with disabilities.

Transportation for seniors is not a convenience—it is a lifeline that directly impacts health, safety, and dignity. Policies should support independence rather than create additional barriers. I respectfully request that the program reconsider the strict 48-hour requirement and explore flexible options such as same-day medical priority rides, reasonable rescheduling allowances, clear return-ride safeguards, and accommodations for urgent needs. Thank you for your time and attention to these concerns. I look forward to your written response outlining how these issues will be addressed.

Sincerely,

Elizabeth De Jesus