

## SPECTRUM ENTERPRISE SERVICE AGREEMENT

The customer identified below ("Customer") hereby acknowledges and agrees to the Commercial Terms of Service available at <https://enterprise.spectrum.com/legal/terms-and-conditions.html> (or subsequent URL) ("Terms of Service"), which is incorporated herein by reference, with respect to any service order(s) placed by Customer and accepted by Spectrum hereafter (each, a "Service Order"), which together with this document constitute the "Service Agreement" by and between the Customer and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder ("Spectrum").

### Spectrum Sales Support Contact Information

Spectrum Account Executive: Wayne Gilchrist  
 Office: 760-674-5543  
 Mobile: 760-289-9703  
 Email: wayne.gilchrist@charter.com

### Customer Information

Customer Name (Exact Legal Name): CITY OF COSTA MESA				
Street Address: 77 Fair Dr	Suite:	City: Costa Mesa	State: CA	Zip: 92626
Customer's Main Tel. No.: (714) 754-5154				
Customer Contact Name: Steve Ely	E-mail: steve.ely@costamesaca.gov		Tel No: (714) 754-5154	
Billing Address: 77 Fair Dr	Suite:	City: Costa Mesa	State: CA	Zip: 92626
Billing Contact Name:	E-mail:		Tel No:	

### Agreement

BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS OF SERVICE, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY AND TO BRING CLAIMS AS CLASS ACTIONS.

### Authorized Signature for Customer

Customer: CITY OF COSTA MESA
By:
Name:
Title:
Date: