
From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 11:22 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa tennis center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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-----Original Message-----

From: Morgan Deisner <morgandeisner@yahoo.com>
Sent: Tuesday, July 18, 2023 11:17 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa tennis center

Hello

I would like to request that you keep the current management in place for the Costa Mesa tennis center. The Ball family has done an excellent job running and managing the center. I am a Costa Mesa resident, play on a tennis league and my kids take lessons at the tennis center. Please do not make a change to the management to agape. Keep it running as it has been.

Thank you
Morgan Deisner
949-351-0915

Sent from my iPhone

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 11:12 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa City Council meeting 7/18/2023- Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
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From: amie boston <amieboston@yahoo.com>
Sent: Tuesday, July 18, 2023 11:07 AM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa City Council meeting 7/18/2023- Costa Mesa Tennis Center

Dear Costa Mesa Mayor and City Council members,

I am contacting you regarding the Costa Mesa Tennis Center proposed management takeover by the Agape Tennis Academy and ask that the council reconsider Top Seed Academy.

My name is Amie Escalette and I am a long time resident of Newport Beach/ Costa Mesa, with a family business in Costa Mesa. We are members of the Costa Mesa Tennis center community, as my son has taken tennis lessons for years with the Ball family. We are current members of Mesa Verde Country Club but choose to send our son to CMTC with the expertise of Carsten Ball.

Top Seed Academy has over 100 + years of combined tennis experience at top levels. The tennis lessons are the best you will find, my son has taken from other local tennis centers and have not found the quality of tennis technique, sportsmanship, mental determination and fun. My son not only is playing good tennis but loves the sport because of the Ball family. Top Seed Academy is more than just a business, they truly make the tennis community feel like a family. Their passion for the sport and encouragement of players weights more than a good website.

I am asking the council to reconsider the proposed management takeover by Agape and reconsider Top Seed Academy. I thank you for your time with this important decision.

Respectfully,

Amie Escalette

From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 10:49 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: The fate of Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
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From: Donna Mckennon <mckennondonna@yahoo.com>
Sent: Tuesday, July 18, 2023 10:16 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: The fate of Costa Mesa Tennis Center

Dear Costa Mesa City Council:

It is to my understanding that the fate of who will be running The Costa Mesa Tennis Center will be decided this week.

Currently the Ball family backed by the owner of Top Seed, Steve McAvoy, have been the interum operators of Costa Mesa Tennis Center.

They have done an outstanding job, they took over with nearly no notice and have the tennis center up and running with full courts and happy customers. From young upcoming players to USTA junior players, collegiate players, womens groups, mens groups, community give back programs and private lessons from the pros who are running the center.

Carsten and Cameron Ball are at the tennis center every morning at 6am blowing the ucalyptus leaves off the courts and hosing them down to get them ready each day for all the Costa Mesa/Newport Beach locals who play there on a constant basis. They have employees who help with court bookings and assignments to make sure all players are on the right counts. The Ball family own everything there, down to the nets on the courts.

To take the Costa Mesa Tennis Center and hand it over to the a group out of Alanta, Georgia would be a disaster. You would be destroying a wonderful community tennis center that hundreds of tennis players of all ages enjoy every year. This group out of Atlanta has destroyed Fountain Velley Tennis Center. It is nothing more than a vending maching for tennis.

If the Costa Mesa Tennis Center is given to Agape, your offices will have 500 Costa Mesa/Newport Beach local patrons pounding on your doors come Wednesday morning letting you know how you have destroyed The Costa Mesa Tennis

Center that they have been going to since the 1980's up to now! You will also destroy the livelihood of the Ball Family and the other employees who help run the center.

Why would you ever give this to anyone else but the current operators of this tennis center? Do the right thing, do not disrupt and ruin this current situation.

These women out of Atlanta will destory this center.

Sincerely,
Donna McKennon
949-230-2434

(My son, Max McKennon, grew up playing tennis at Costa Mesa Tennis Center, under the coaching of Carsten Ball. Max is currently entering his 4th/senior year at Arizona State University. Playing D1 Pac-12 tennis. He signed his National Letter of Intent on Court #2 at Costa Mesa Tennis Center. NONE of this would have happened without Carsten Ball, Hank Lloyd and Costa Mesa Tennis Center!)

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From: Rick Foster <rwfoster2020@gmail.com>
Sent: Tuesday, July 18, 2023 10:13 AM
To: CITY CLERK
Subject: Costa Mesa Tennis Center

My Name is Rick Foster. I am a 50+ year resident of Costa Mesa. I have 7 children and 13 grandchildren. 5 of our children are biological and 2 are adopted from the OC social services agency. The first 5 are adults. The last 2 adopted boys are 11 and 14. They both play tennis and the 14 year old is developing into an excellent player and will join his high school team in the fall as a freshman. I was a varsity high school and college tennis player. I am a US Army combat veteran.

We love Costa Mesa. 3 of our adult children live in Costa Mesa with grandchildren. We use our city's park and recreation facilities on a regular basis, often daily. Our son plays tennis in a coached clinic 3 times a week at the CM Tennis Center. He plays 6 times a week throughout the year. The facility is very good and the long standing staff of coaches and managers are very good and should not be changed. The City may not realize that this facility as it stands today is one of the only hard court, with 12 courts, dedicated tennis facilities in all of southern California. Most public and private tennis facilities have changed some or all courts to pickle ball. This makes it hard to find open tennis courts. In addition, you may not realize that NMUSD has closed all of the public school tennis courts (with the exception of Newport Harbor) at all high school campuses for public use other than by the on-site coach. OCC's new courts are also locked away from public use. These are blows to court availability. Private clubs such as MVCC are converting courts to pickle ball. Los Caballeros Racket and Swim Club in Fountain Valley has already converted half of their 24 courts, and has published plans to convert 100% in the near future, to permanent pickle ball. Where are all the tennis players to go?

We implore Costs Mesa to adopt a plan to keep the facility 100% tennis and to keep the current management team that has provided professional services to the local community for over 20 years. Our community facilities are intended to be of the community, for the community, and by the community. The professional members of the current and past management team have become thoroughly integrated into our tennis and social community in Newport Mesa and have more than earned the right to have their investment protected moving forward. Bringing in any outside management team not only makes no sense and will not only disrupt and terminate a decades long investment by Top Seed Tennis but will also disrupt the ongoing dedicated community of citizen tennis lovers, including members of my family and many other families that we have gotten to know at the Tennis Center.

Who among you in City Hall has visited the Tennis center early in the day, at any time during the day, or at the end of the day to witness the large amount of happy customers using this facility? Have you ever tried to interview any of the thousands of customers concerning the center's current status or future? If you did you could meet families that have moved from other centers in Tustin, or Newport, or other sites to Costa Mesa because of the polite, professional and dedicated staff at CMTC.

Have you even from your office computer or home computer searched for customer reviews of Agape or Top Seed or the CM Tennis Center. 50% of the Agape Fountain Valley reviews are terrible. Not of the facility, even though it has a poor reputation itself, but of the Agape staff and how the facility is run. Short hours of operation, few if anyone to answer the phone, impolite/unprofessional staff per customers comments.

90% of the CM Tennis Center's reviews, under which falls Top Seed's reviews, are overwhelmingly positive. That discovery alone tells us that giving the centers future to Agape is a very big mistake.

It has taken the City far too long to engage in a decision on the management contract and future of the jewel of a tennis facility. Stop the decision now or renew Top Seed for 5 years or maybe 10 immediately.

Invest in the facility and the current management team driven by the success of the current site and its customers. You plan to expand the local skate park but not the tennis park. Which one is more valuable to the community and which one is used by more community members? Upgrade the lights. Make some improvements as recommended by Top Seed

and customers alike. Even think about expansion. There is room for expansion. Make Costa Mesa a true center for professional and amateur tennis. Push back the tide of pickle ball to allow tennis to flourish.

There are so many local pickle ball courts already in the area, including at Agape FV, that more are unneeded.

Mater Dei High School is ranked as the number 1 public or private athletic high school in California. They are ranked nationally and know internationally. They need a tennis facility as they do not have courts of their own. They have contracted with Los Caballeros for very long time but that relationship is failing to pickle ball. They would consider using the CMTC as their home courts and pay a handsome annual fee for the ability to train and play here. They won the CIF Southern California girls tennis championship in 2022. Wouldn't be great to have them hang their shingle on CMTC for the future of the facility and the City of Costa Mesa. Calvary Chapel HS is currently using CMTC as their home courts. Costa Mesa HS may also need courts as their courts have physical problems. Who knows what the possibilities are if you support the tennis professionals that are Top Seed in their quest to continue to grow the sport here in Costa Mesa. More players, more USTA, UTR, ATP Tournaments, more High School teams, and so importantly more citizens that can call, talk to a real tennis person any time they are open, book a court, book a lesson, play a match and celebrate the great City of Costa Mesa for its vision and commitment to one of the great sports of the world, TENNIS, and the great people of Top Seed and the local community citizen members.

Respectfully,

Rick Foster, 714.206.5674 cell

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 10:06 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: For your immediate consideration

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Lori DiSilva <lori@alexanderbmw.com>
Sent: Tuesday, July 18, 2023 10:03 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: For your immediate consideration

Dear City Council,
??

Please listen to your community and long-time supporters of the CMTC. Top Seed should continue running the tennis center and here are the top reasons why:

-Hank and Maureen built a legacy in the community that Top Seed and the Ball Family understand, value and continue fostering.

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-Their program promotes and produces local tournaments with only helps grow the sport and exposure for Costa Mesa.

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-The unique culture they have created is full of fun, healthy competition, comradery, and people coming together from not only CM, but surrounding areas like Newport, Irvine, Huntington Beach and beyond.

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-Costa Mesa says it prioritizes youth programs and their future. Pickleball is a fast-growing fad that doesn't really include many young players, but does not have the same sustainability, history of future growth for our young athletes.

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-It's the right thing to do. Any other choice will fail and ruin a legacy that deserves to continue and thrive.

??

Lori DiSilva

(I take weekly clinics and have played Hill and Canyon League there for 10 years)

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 9:51 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center Operations agenda item REVISED – PLEASE REPLACE MY EARLIER EMAIL

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Ron Levy Music <ronbeans@gmail.com>
Sent: Tuesday, July 18, 2023 9:50 AM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Re: Costa Mesa Tennis Center Operations agenda item REVISED – PLEASE REPLACE MY EARLIER EMAIL

To Whom it May Concern,

I would like to advocate for Top Seed Tennis to continue managing and operating the Costa Mesa Tennis Center.

I am a longtime Costa Mesa resident (since 1974), and Costa Mesa Tennis Center has been my tennis home for many years. The staff and coaches there have created a convivial atmosphere with a loyal community of tennis enthusiasts, where players of all levels are able to mix with others and learn and grow as players.

Top Seed was specially chosen by Hank Lloyd, who ran the center since 1998, to succeed him — and I trust Hank's judgment to be in the best interest of all the clients there.

My coach Patrick Keye has worked a minor miracle in improving the elements of my game. He always goes the extra mile, concerning himself not just with my tennis technique but also my overall physical fitness.

I've had many tennis lessons throughout my life including at the Jimmy Evert Tennis Center when I was a child. But Patrick is the best, and the only one to truly help me improve.

Regarding pickle ball, which I understand Agape Tennis Academy is planning to incorporate into the Center: although it uses paddles and a net, it really is nothing like tennis, and should have its own dedicated pickle ball facility. Why not build a separate facility NEXT to the tennis center, rather than usurp the existing courts, thereby creating a shortage which will negatively and permanently impact the entire community of tennis players who use it.

Top Seed Tennis has been running the operations and management quite successfully since Hank Lloyd's retirement. To bring in a new untested company without having a similar trial period just doesn't make sense!

Please keep Top Seed Tennis as operator and manager of Costa Mesa Tennis Center.

Sincerely,
Ron Levy

(562) 889-7936
"sending smiles"

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 9:38 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center Management Contract

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Liz Kirksey <liztkirksey@gmail.com>
Sent: Tuesday, July 18, 2023 9:35 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center Management Contract

Good Morning & Hello Costa Mesa City Council,

I am writing in regards to the management lease at Costa Mesa Tennis Center. I am in support of the Ball Family Tennis Pros. I am a Captain of a team who plays out of Costa Mesa Tennis Center. This past season, with all the rain, was a true test of their commitment, great customer service and ability to run this center. Their sense of community is what makes Costa Mesa Tennis Center a great place to come for tennis. To them it's all about the people, as well as the success of the center.

Prior to my team playing out of CMTC, I was on a team that played out of Fountain Valley Tennis Center. I played there for many years, so I saw the transition from their old management company to when Agape took over. The transition was not smooth and their focus didn't appear to be customer related. I do not believe their style of management would be a good fit for CMTC. The focus and demand at FVTC is much different than at CMTC. I don't recall seeing many lessons out of FV, and it is less social than CM. The community culture and vibe are much more family like and personal at CMTC, which is why the Ball Family would be a better fit than Agape.

It is my hope, that in selecting a new management company, that you will consider the type of service they provide to the entire community. I hope that the Balls will be the cities choice to continue this great community service that is affordable and open to everyone. The Tennis Center is the only true public tennis courts in Costa Mesa and we need them to serve everyone.

I appreciate your time in reading this.

Thank you,

Liz Kirksey - Captain - Hill & Canyon Tennis League - Wed B

(714) 448-3126

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From: ESCOBAR, SERGIO
Sent: Tuesday, July 18, 2023 9:23 AM
To: GREEN, BRENDA; TERAN, STACY
Cc: GONZALEZ, GLADYS; TORRES, IVIS; HAUSER, JANET
Subject: FW: Top Seed instead of Agape

Good morning,

Please see the email below regarding the tennis center.

From: Mike Sullivan <msullivan@sitedesign-studio.com>
Sent: Tuesday, July 18, 2023 8:40 AM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Top Seed instead of Agape

Top seed instead of agape please 🙏

Michael K. Sullivan
Principal, Director of Design
Site Design Studio Inc.
180 E. Main St., STE 208,
Tustin, CA 92780
c: 949-422-6957

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From: ESCOBAR, SERGIO
Sent: Tuesday, July 18, 2023 9:22 AM
To: GREEN, BRENDA; TERAN, STACY
Cc: GONZALEZ, GLADYS; HAUSER, JANET; TORRES, IVIS
Subject: FW: Costa Mesa Tennis Center Operations

Good morning,

Please see the email below regarding the tennis center.

From: Lindsay Levanas <l.levanas9@gmail.com>
Sent: Monday, July 17, 2023 8:57 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Cc: STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>; REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Subject: Costa Mesa Tennis Center Operations

Members of the city council,

In regards to the upcoming Costa Mesa Tennis Center Operations agenda I fail to see the HEART in a nationwide tennis academy that is currently running three separate centers (one in Fountain Valley, California, one in Oxnard, California and one in Atlanta, GEORGIA) and that relies on frequent use of automation and entrepreneurship to run their facilities.

Costa Mesa is not a *business*. It is a *community*. I would like to put forth my request that the council re-agenda the item of Costa Mesa Tennis Center Operations away from Agape Tennis Academy and in favor of getting the citizens' and current CMTC patrons' true opinions on who and how they would like their local tennis center to be run.

Deciding behind the public's back, and in favor of a company partially run IN ANOTHER STATE, is not something that will benefit the reputation of Costa Mesa city or the well being of it's tennis community.

Concerned born and raised citizen of Costa Mesa,
-Lindsay Levanas

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From: ESCOBAR, SERGIO
Sent: Tuesday, July 18, 2023 9:21 AM
To: GREEN, BRENDA; TERAN, STACY
Cc: GONZALEZ, GLADYS; TORRES, IVIS; HAUSER, JANET
Subject: FW: The Costa Mesa Tennis Center Operations

Good morning,

Please see the email below regarding the tennis center.

From: moo4lilo@aol.com <moo4lilo@aol.com>
Sent: Monday, July 17, 2023 8:22 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: RE: The Costa Mesa Tennis Center Operations

Hello,

My name is Lisa Levanas and I have been a resident of Costa Mesa for 39 years and have been a regular patron of the CMTC for the last 17 years.

I would like to ask the City to PLEASE re-agenda the item of Costa Mesa Tennis Center Operations in favor of Top Seed Tennis. They have been excellent in running our center since Hank Lloyd retired. They are very hands on and have a good long standing rapport with the community.

I would loathe to see the sudden change of this tennis center to being run by a remote company that doesn't relate to our local citizens.

Thank you for your time and consideration.

Sincerely,

Lisa Levanas

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From: ESCOBAR, SERGIO
Sent: Tuesday, July 18, 2023 9:20 AM
To: GREEN, BRENDA; TERAN, STACY
Cc: GONZALEZ, GLADYS; TORRES, IVIS; HAUSER, JANET
Subject: FW: Tennis club

Good morning,

Please see the email below regarding the tennis center.

-----Original Message-----

From: Carole Call <nicelady24u@gmail.com>
Sent: Monday, July 17, 2023 8:22 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Tennis club

Keep the management of the tennis club in the city. Don't give to an outside company.

Sent from my iPhone

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From: ESCOBAR, SERGIO
Sent: Tuesday, July 18, 2023 9:20 AM
To: GREEN, BRENDA; TERAN, STACY
Cc: GONZALEZ, GLADYS; TORRES, IVIS; HAUSER, JANET
Subject: FW: Costa Mesa Tennis Center and OCC Tennis

Good morning,

Please see the email below regarding the tennis center.

From: Ketcham, Christopher <cketcham@occ.cccd.edu>
Sent: Monday, July 17, 2023 8:00 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa Tennis Center and OCC Tennis

To whom it may concern,

My name is Chris Ketcham, and I'm the head men's and women's tennis coach at Orange Coast College. I'm writing in support of Syd Ball, Carsten Ball, Cameron Ball, and the current staff at the Costa Mesa Tennis Center.

In support of the Ball family and CMTC, it really starts with Hank and Maureen Lloyd running the center for 25 years with the Ball family being involved with the center in different capacities throughout that 25 years. The Lloyd's and Ball's are tennis royalty in Southern California who are great tennis ambassadors through playing, coaching, management, and promoting the game.

However, most importantly, they are honest, responsible, and trustworthy people who grew up in the Newport Mesa area so their focus is on building relationships and the success of the people in their community.

In the fall, I'll be starting my 17th year coaching tennis at OCC, and like the Ball's, I have grown up in Newport Mesa. Through those years, I have developed a great relationship with the CMTC. Whenever I've needed help with anything tennis related, they've never said no or turned me down and have always been there to support our OCC student-athletes.

CMTC has provided courts when needed, given part time jobs to our players in the off-season, and provided a place for our players to train during the summer and off-season. Like me, Newport Mesa is the Ball's hometown, where they have roots and nobody will have a stronger drive to build relationships, grow the game, and make their community better than someone from this community.

As a resident of Costa Mesa and as the OCC tennis coach, I support the Ball family at CMTC who have supported our OCC tennis programs and student-athletes.

Chris Ketcham

From: ESCOBAR, SERGIO
Sent: Tuesday, July 18, 2023 9:19 AM
To: GREEN, BRENDA; TERAN, STACY
Cc: HAUSER, JANET; Ivis Torres
Subject: FW: The COSTA MESA TENNIS CENTER

Good morning,

Please see the email below regarding the tennis center.

From: JoAnn Copp <jvcopp@icloud.com>
Sent: Monday, July 17, 2023 7:07 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Re: The COSTA MESA TENNIS CENTER

Sent from my iPad

On Jul 17, 2023, at 6:47 PM, JoAnn Copp <jvcopp@icloud.com> wrote:

One more time I have to sit down and write to you to ask why the city wants to take away our only public tennis courts. Perhaps the Council has never been on tennis courts near pickle ball games. THEY DON'T MIX. It's like oil and water. Tennis is usually quiet, the ball and racquet make very little noise. The people playing don't speak out much. Pickle ball had a wooden racquet and plastic ball. Every stroke is loud and clear. The players are noisy and often loud. In 55 years at my home just north of the tennis courts, I have not heard any sounds across the grass. That will not be the case with pickle ball. I Do NOT appreciate that the city has no concern for the people who live within hearing distance of the courts.

The city has many parks that would accommodate a pickle ball center that would not disturb the neighbors.

The city spends \$ millions each year on our parks, the golf facility, and the lakes to provide free places for our community and other communities to enjoy! The skateboard park has more visitors than citizens of our city, yet it takes up part of TeWinkle Part with MY TAXES as well as all of our citizens.

You have found the money for other projects, you need to find a place for pickle ball OTHER THAN CMTC.

THE Lloyds and for many years now the Ball family have served this community and others by providing tennis courts, lessons, leagues and tournaments. We deserve to keep that.

I strongly feel that you need to reconsider your decision for one that does not disturb our neighborhood, keeps our tennis center, keeps the Ball family and provides a pickle ball center at a different park!

Sincerely,

JoAnn Copp

Resident of Mesa Del Mar since 1968

Sent from my iPad

From: HAUSER, JANET
Sent: Monday, July 17, 2023 5:06 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: my opinion on CM tennis center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

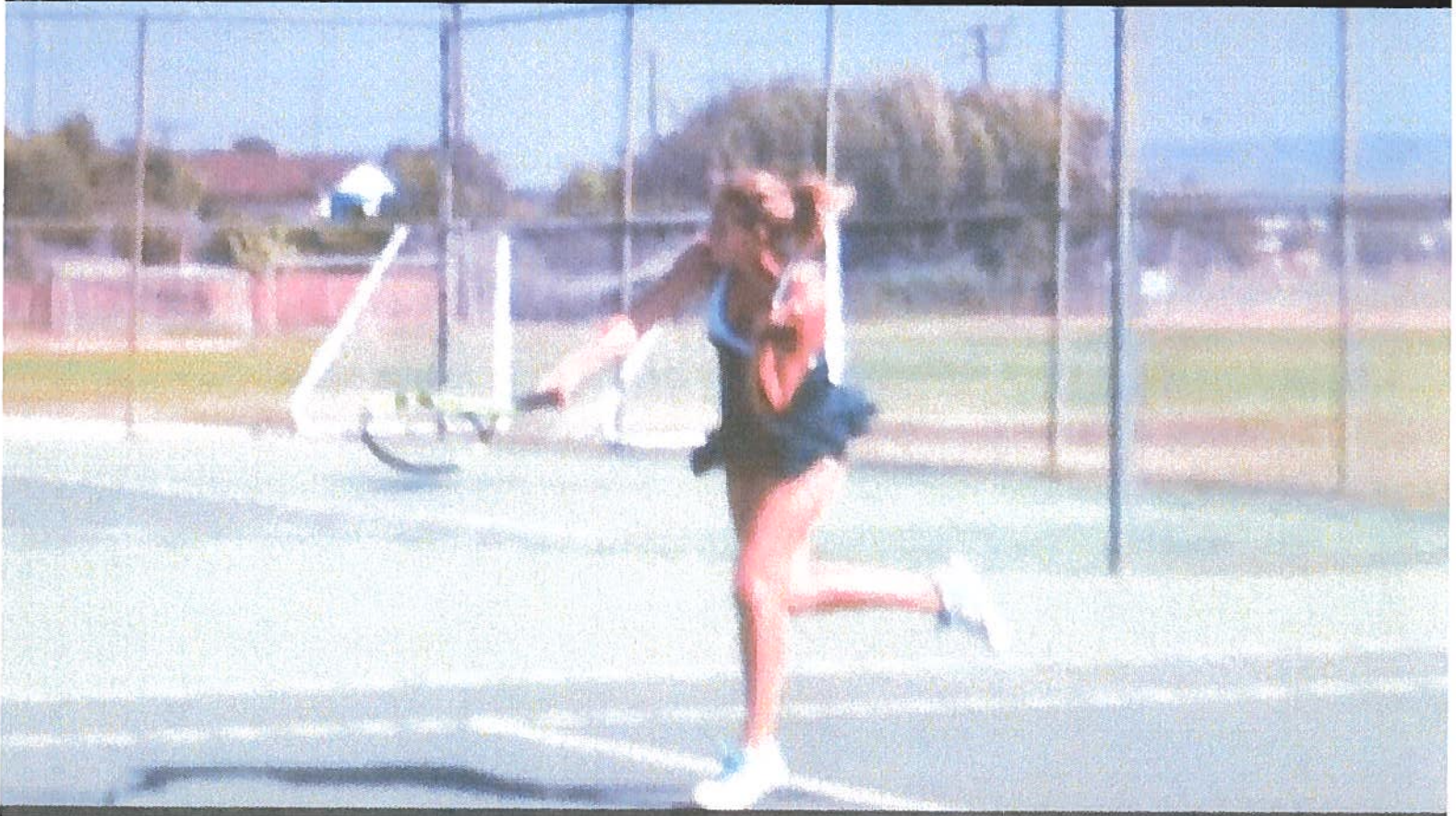
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From: Julie Mellies <mellies123@yahoo.com>
Sent: Monday, July 17, 2023 5:04 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: my opinion on CM tennis center

Good evening, This is my opinion on the Costa Mesa Tennis center. I think this should stay in the hands of the Ball family and be ran as a tennis center. This tennis center has a deep rooted history in CM and with our family, my daughter Hannah had her first lesson her with Hank when she was 4 yrs old and loved it, she took tennis lessons from Hank every summer and after school until she reached high school age. When she reached high school she was on Varsity tennis her freshman year and for all 4 yrs, thats to the years of work Hank and the Ball family helped preparing her for this. Hannah took private lessons from all of the Coach Balls and Coach Edwardo over the years. She even came back to help Hank teach peewee tennis over the summer. This needs to stay a tennis center it is important to the community and the memories all of us who love the game and who spent countless hours watching our kids grow up on these courts.. Pickleball can find a home elsewhere, maybe in Newport, but leave CM tennis center alone.





From: Ann Lyons <aplyons59@gmail.com>
Sent: Tuesday, July 18, 2023 8:04 AM
To: CITY CLERK
Subject: CM Tennis Center

I am emailing to express my concern regarding the selection for who will be running the city's tennis center at TeWinkle Park.

I have been playing there for years. The current group, The Balls, have been running it great and I would like to see them continue to do so.

One company that you are considering, Agape, has made a MESS out of Mile Square Park tennis center. It has been poorly managed. I would hate to see the same happen to this important tennis club in our city. We have outstanding instructors there and staff have been onsite throughout the entire day to make sure all runs smoothly.

I would appreciate you sharing my email with the City Council Members as they review this issue at tonight's meeting.

Thank you,
Ann Lyons
714-350-1968

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From: Cox <g.mclark@cox.net>
Sent: Monday, July 17, 2023 5:01 PM
To: CITY CLERK
Subject: CMTC

Esteemed City Council Members,

I am writing to inform you of my sadness over the news that the city manager has decided to recommend Agape to become the new managers of the Costa Mesa Tennis Center. The Costa Mesa tennis center is my happy place, my home away from home. I've been playing tennis there with Hank and the Ball family for over 10 years now. 2 of my four children take lessons several days a week there too. I am at the center 5 to 6 days out of the week, a couple of times each day. I spend around two thousand dollars there every month (please don't tell my husband 😊) I have also played in the ladies Hill & Canyon league out of Costa Mesa for many years and have been proud to represent the city of Costa Mesa as one of the top if not the number 1 team in the league.

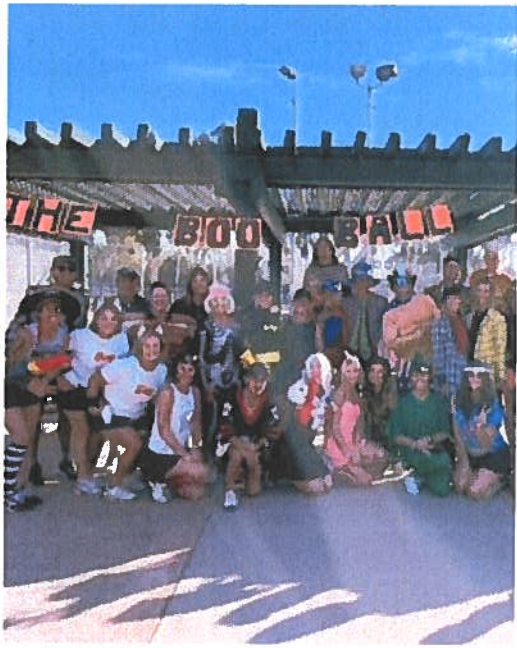
At the present moment, the ball family is the main reason My kids & I play at CMTC. They have become family to me and my family.

We celebrate birthdays:

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And Holidays:



And farewell parties for friends who are moving:



They take time to support my kids in their tournaments:



When I drop my kids off, I know that once they make it out of the parking lot, where a lot of questionable things go on, and into the tennis center, they are being watched after and taken care of. If I am running late to pick them up, they can hang out in the office and someone is there keeping an eye on them.

If the vote goes through to award Agape the contract, I will no longer be a patron of the Costa Mesa Tennis Center. I'm sincerely hoping you will reconsider and vote to keep Top Seed and the Ball family as the management team for the center.

Thank you for your time and your service to the great city of Costa Mesa.

Sincerely,

Marni Clark

From: Terri Rasmussen <terrimrasmussen@gmail.com>
Sent: Monday, July 17, 2023 7:37 PM
To: CITY CLERK
Subject: Public Comment - for Tuesday, 7/18/23 Meeting

Good morning -

I have a Public Comment on Agenda Item #1 of New Business - the Costa Mesa Tennis Center (CMTC) item and am requesting that my comments be read into the public record.

I have been playing tennis at CMTC since appx 2016, taking lessons and playing on Sundowners and USTA teams representing CMTC. I used to play at Fountain Valley Tennis Center three times a week, and on USTA teams for the three years, prior to the takeover by Agape. Fountain Valley was a community tennis center, run by experienced tennis pros. Once Agape took over, the court conditions quickly deteriorated. Broken glass remained on the court for multiple weeks and the courts were dirty. When our team was hosting a USTA match, we arrived to find debris on the courts and the same broken glass. When I approached the staff, they did not appear to understand the significance of this and couldn't assist, as they were holding a clinic. In addition, they have double striped all tennis courts with additional junior tennis lines, making the courts undesirable for USTA matches. Our weekly group of 12-20 people moved to Cabrillo Tennis Center, and have not returned. Courts that were once full during the week, now have many empty courts.

We have now learned that the City Manager intends to award the management of the CMTC to Agape. I am not sure what promises they have made to the City Manager, but I cannot believe the City Council would choose to award this contract to an organization from Georgia, and not at least allow the Ball Family an opportunity to manage the tennis center. The Ball Family are community members and have been a part of CMTC for more years than I have been playing. Since Hank and Maureen Lloyd's retirement, they have done a fantastic job running the center, and have the full support of those that play at CMTC. The facility is clean, the staff are friendly and welcoming. They have quality tennis pros and offer clinics and lessons for beginners to high level players. Having been involved for so many years, they know what is important to this community.

I understand it is the intent of Agape to convert most, if not all, of the courts to pickleball. CMTC holds many junior and college level tournaments for our up and coming youth. Due to the court elimination of tennis courts at FVTC and the double striping, those courts are no longer usable by some of the high level tennis tournaments for our youth. Where are these young players supposed to develop their game? There are many talented youth that do not have the means to join private country clubs. It would be a shame to strip the local and surrounding communities of the youth tennis programs so many enjoy.

I sincerely request that the City Council reject any motion to award the management of the CMTC to Agape.

Thank you,

Terri Rasmussen

From: moo4lilo@aol.com
Sent: Monday, July 17, 2023 9:33 PM
To: CITY CLERK
Subject: RE: Costa Mesa Tennis Center Operations

To Whom It Concerns,

My name is Lisa Levanas and I have been a resident of Costa Mesa for 39 years and have been a regular patron of the CMTC for the last 17 years.

I would like to ask the City to PLEASE re-agenda the item of Costa Mesa Tennis Center Operations in favor of Top Seed Tennis. They have been excellent in running our center since Hank Lloyd retired. They are very hands on and have a good long standing rapport with the community.

I would loathe to see the sudden change of this tennis center to being run by a remote company that doesn't relate to our local citizens as many of our current coaches have been teaching at CMTC for decades.

Thank you for your time and consideration.

Sincerely,

Lisa Levanas

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From: Gretchen Allred <gretchenallred@gmail.com>
Sent: Monday, July 17, 2023 8:20 PM
To: TERAN, STACY
Subject: Re: FW: Regarding the Costa Mesa Tennis Center

I would like to add that I am a resident of Irvine.

On Mon, Jul 17, 2023 at 9:46 AM TERAN, STACY <STACY.TERAN@costamesaca.gov> wrote:

Good morning,

We have received your comments, will provide them to council, post on the website, and make part of the meeting record.

Thank you,

Stacy Teran

Deputy City Clerk

City of Costa Mesa | City Clerks Office

714)754-5213

Stacy.Teran@costamesaca.gov

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From: Gretchen Allred <gretchenallred@gmail.com>
Sent: Sunday, July 16, 2023 8:31 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Regarding the Costa Mesa Tennis Center

Dear City Council members,

I am writing with true concern regarding the bid for the management of Costa Mesa Tennis Center and feel I must speak in behalf of Cameron & Carsten Ball & Top Seed Tennis.

I have played tennis at CMTC for the past 6+ years in both the clinics run by the Ball brothers and with several different ladies' league tennis teams. Additionally, my three sons have and continue to train extensively at CMTC with Cameron, Carsten, Christian and Syd Ball. They have grown as both athletes and young men/people under their tutelage. Their skills as professionals, players and coaches both on the courts and off are unmatched. They teach with discipline and heart, and instill in my boys the need to approach tennis and life with grit, fair play, sportsmanship and dedication. But more importantly, they have given my boys and me a place to play tennis and be a part of a special tennis family. The Balls care deeply about the tennis center, its success, and about the players who come to train and/or play. My clinics at CMTC are my favorite workouts and parts of my day. I have played a lot of tennis all over Southern California and the clinics provided by the Balls are unique. Their skills and positive energy bring women from all over the county. They provide great workouts where I get awesome technical training, a great sweat, a special sense of community and tennis family and I leave feeling like I can't wait to come back and play again. I feel an important sense of community and family with them. They are inclusive and welcoming, and also push me as an athlete and player. My game has improved greatly under their coaching but more importantly for me, with the Balls at CMTC, I have a "happy place". They have created that on their own. They make me feel cared for and loved with their positivity and happy energy. They encourage and cheer on their players. They have created a true tennis community and family. Birthdays for all are always celebrated in the clinics. The Balls make genuine efforts to attend important events in the lives of those who come to the tennis center, including weddings, funerals, graduations, parties, going away parties, etc. They actively participate in the community around them, creating a wonderful family friendly vibe where all are welcomed and celebrated. They strive diligently to be invested in the lives of those around them. In extension, my boys feel invested in and cared for, both on and off the tennis court. The Balls not only train them with technique, precision and individual care, but also dedicate time outside of their court training to attend their matches and tournaments. They support with care and positivity and my boys feel important and "seen" by important men and role models in their lives. This is so essential in this world. Kids need to know that they have safe havens outside their homes where they feel safe and a part of something healthy and positive. Additionally, in their spare time (which is very little since they spend almost all of their time at CMTC working to continue to make it a wonderful, safe, family friendly environment) they research racquets for them and help them with finding the right strings and tensions. They help find the best prices for these racquets. They provide stringing in the shop, which is an absolute must need at a tennis center. My son in high school pops his strings several times a month and having access to easy, convenient stringing is a major bonus. And the Balls and Patrick and Top Seed Tennis make sure to have their racquets ready in a very timely manner. Additionally, the Balls and Top Seed make sure that there are ball machines to use/rent to further their training. But most importantly, my boys know they are safe at CMTC with their coaches. My father, Chuck Pate, was a professional tennis coach, coached on the pro tour and was owner of Tustin Hills Racquet Club. He knows tennis extremely well and thinks there are not better professional coaches than the Balls for kids aspiring to be great players. His endorsement says volumes. Having professional, knowledgeable coaching is essential to the tennis center and without their skills, the tennis center will greatly suffer and decline.

Besides all the above, for the last several years as the stewards of the tennis center, they have improved the facility. They've weeded planting beds and planted flowers, cleaned the courts and wind screens, replaced nets, and restored and painted declining structures, all on their own dime. They've created a comfortable sitting area inside the

clubhouse, adding couches, a rug, indoor plants and a TV viewing area where professional tennis can be watched and give inspiration. This area helps to create a place where people can gather and unite. Again, all of this has been done on their own accord and dime. This is a city facility and yet they've used their money and time to improve it and show great pride in "ownership" regardless of actual ownership. The bathrooms are clean and always have towels, soap, papers, and candles burning to create pleasant smells and atmosphere. The shop is filled with rental racquets, snacks and drinks, tennis balls, grips and other needed items for players. Additionally, they sell dog treats for dog owners who come in from the dog park, making the center inviting to more people in the community who come to the park. Attendees to the skate park also often come into the tennis shop to purchase snacks and drinks or use the restrooms and are happily welcomed. Again, more people in the community are being welcomed into the tennis center. Lastly, the Balls have also created many events to gather the tennis community together. They've put together tennis events for Halloween, Christmas, Valentine's Day, etc that include live ball, round robins and catered meals post tennis play. These are fun, wonderful events that bring in revenue for the city, create more sense of community and promote this amazing lifetime sport.

Without the Balls, CMTC would not be the wonderful tennis center it is now. They are essential to the success of the tennis center and to its patrons. They are committed to its betterment and to the community at large. They take pride in their work, in the park, the courts and the tennis center's appearance. They show genuine care for the center's patrons and players, including both adults and children. They've created a wonderful, welcoming, clean and happy place to gather, celebrate, exercise, enjoy and meet people in our community and to play the great game of tennis. They've shown their great work ethic and their stellar mettle. The Balls are the best the city can offer to the people of Costa Mesa overall and will only strengthen the Parks and Recreation department and its programs.

With Sincerity,

Gretchen Allred - Mother & Avid Tennis Player

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From: Maurissa Toberman <maurissa.toberman@icloud.com>
Sent: Tuesday, July 18, 2023 7:55 AM
To: CITY CLERK
Subject: The Ball family

City of Costa Mesa,

I am a resident of Mesa Del Mar and I am extremely concerned about the removal of the Ball family as operators. I have played there for over ten years. The Ball family and Eduardo Reyes run the best clinics and city classes.

Cameron or Carson Ball are at the CMTC at 7am every morning. I see them while I'm walking my dog. They not only take care of the courts but they clean up after all the homeless.

CMTC is the only place that offers affordable tennis. If you allow these private clubs to operate the CMTC you are going to lose the community involvement!!!!!! Please reconsider.

Thank you,
Mimi Toberman Arnold
2745 Drake Ave
Costa Mesa 92626

Mimi Toberman
949-677-2420

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From: Laurie Martin <laurieandgarret@yahoo.com>
Sent: Monday, July 17, 2023 6:42 PM
To: CITY CLERK
Cc: Laurie Martin
Subject: Urgent Concerns Regarding Tennis Facility Bid Decision and Lack of Transparency

Dear Costa Mesa City Council Members,

I am writing to express my serious concerns regarding the recent decision to award the tennis facility bid to Agape Tennis instead of continuing with the Ball family, who have proven themselves as respected and responsible caretakers of the facility.

Beyond the issue of choosing one bid over the other, there is growing unease within the community about the lack of transparency in the decision-making process. It has come to our attention that there may have been backdoor deals involved, especially involving the City Manager. This raises significant questions about the integrity of the bidding process and the impartiality of the decisions made.

As residents of this community, we deserve to be heard and have our voices taken into consideration. The Ball family has garnered a well-deserved reputation for their exceptional management of the tennis facility, and many of us feel that their commitment to our community should be acknowledged and respected.

The lack of transparency and apparent disregard for community input is disheartening and undermines the public's trust in our city's governance. We ask that you, as our elected representatives, ensure that the bidding process is conducted with complete openness and fairness, and that no undue influence or favoritism clouds the decision-making.

Our community has spoken clearly: we desire to maintain the facility under the stewardship of the Ball family, who have demonstrated their dedication, expertise, and respect within the community.

I implore the City Council to reevaluate the decision, considering the legitimate concerns raised by the community. Let us prioritize the well-being and wishes of our residents and ensure that the facility remains in the capable hands of a family that has earned our respect and trust over the years.

Thank you for your attention to this matter, and I sincerely hope that you will take appropriate action to address these concerns promptly and transparently.

Sincerely,
Laurie Martin
Tennis Center Patron since 2010
laurieandgarret@yahoo.com
949-395-3425

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From: Francesca Ligman <francescaligman@gmail.com>
Sent: Tuesday, July 18, 2023 11:50 AM
To: CITY CLERK
Subject: Costa Mesa Tennis Center

I am writing in support of the Ball Family's bid for the Costa Mesa Tennis Center. They have offers the community quality lessons and clinics and maintain the courts and surrounding area. I participate in the clinics and play USTA matches at the facility. It would be a shame to lose these courts to pickle ball, a sport that could dwindle in popularity soon. Tennis has been a major sport for people of all ages. It is healthy and keeps the mind sharp. I urge to consider the Ball Family proposal.

Thank you,
Francesca Ligman
Tennis Enthusiast

Sent from my iPhone

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 11:56 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: CMTC

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov
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-----Original Message-----

From: Shannon Ross <shannonwaters3@gmail.com>
Sent: Tuesday, July 18, 2023 11:51 AM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: CMTC

The Ball family at the Costa Mesa tennis courts are a great asset to the tennis community. They offer great clinics and keep the facility clean. The Costa Mesa courts are one of the last tennis facility's that offer affordable tennis play. I play in the leagues and the clinics that are offered there. It's sad to hear that the courts will be changed to pickleball. What will happen when the pickleball "fad" goes away? Please consider to keep the Ball family at the Costa Mesa tennis center. We need them In our community.

Thank you,
Shannon Ross
DDME
(949)510-0103

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From: cmcdonald.home@gmail.com
Sent: Tuesday, July 18, 2023 12:04 PM
To: STEPHENS, JOHN; REYNOLDS, ARLIS; MARR, ANDREA; CHAVEZ, MANUEL; GAMEROS, LOREN; HARPER, DON; HARLAN, JEFFREY
Cc: CITY CLERK; GREEN, BRENDA
Subject: New Business Item 1 - Costa Mesa Tennis Center Operations - July 18, 2023 Regular City Council Meeting

Dear City Council Members:

I've read the Agenda Report for this Item and have concerns and questions. Can you please request that Staff answer the following questions at tonight's meeting:

There is a great deal of focus in the Agenda Report on converting all or a portion of the Costa Mesa Tennis Center ("CMTC") to a pickleball facility. Was that done at the direction of the City Manager or one or more City Council members? And if so, who did it and why? Was it the result of the online survey that the City did? How much of this came from the desires of the residents? Was an effort made to obtain surveys from the current users of the CMTC other than the online survey?

In the analysis section of the Agenda Report it states that the panelists reviewed all the proposals and evaluated them based on "Qualifications of the Proposer/Organization and Key Personnel." What was the criteria used in evaluating these qualifications and what was the weighting of the scores?

The applicants were also evaluated based on providing the scope of services. Please provide the requested scope of services and the weighting of the scores.

Applicants were also scored based on qualifications and experience. Please provide more information in terms of the criteria used for both qualifications and experience. For example, what are the background and experience of the personnel that would be providing the services? How was that ranked? Was the scoring higher for applicants that have instructors who have played at higher levels? Was this weighted higher than other criteria?

On Page 4 there is a statement "Agape understands the City's objectives for operations. Does this mean that the other applicants did not understand the City's objectives? Why does Staff think this is? Also, please provide those objectives.

There is considerable space given in the Agenda Report that relates to public relations for Agape. Much of this, such as the cute "core values," seems irrelevant to the City's decision-making process and I do not know why it was included, other than to make a sales pitch to the public. Little information is given on Agape's ability to provide good service, which is the primary concern of the residents.

With respect to its social media content, please provide the backup for the statement that “Agape leads a successful social media outlet.” In other words, how much of the social media content actually engages the public and brings clients to their centers? How many Instagram, Facebook and YouTube posts are there on a monthly basis and what is the hit and engagement rate?

Under “Tennis Center Operations,” on page 4, how are Agape’s operations different and better than what is provided now? Also, I note that they will accommodate walk-in players, but they do not do that now in Fountain Valley. Why does Staff think they will do it in Costa Mesa?

Will the pro shop offer more than just the Agape branded clothing? Their Fountain Valley location does not.

On page 5 in the list of concessions, who chose the products that will be for sale? Is there any consideration being given to the vermin problem that exists in TeWinkle park (I saw huge rat there on Walk to School Day last fall)? Also, what sort of “special events” are anticipated by the City? Have food trucks been something the CMTC clients have expressed a desire to have, or is this something Agape wants?

In terms of programs, did City Staff go and observe lessons at Agape’s Fountain Valley, Camarillo or Oxnard locations and verify that it was currently providing those programs and competently doing so?

Under “Marketing and Hours of Operation,” how does Agape plan to make the CMTC the “premiere tennis recreation destination in Orange County”? The City needs to make many capital improvements, so that ball seems to be in the City’s court (pun intended).

Overall, it would be helpful if we had a matrix of the criteria used for making the decision and how it was weighted.

I believe that the CMTC is an amenity that needs to be provided to the residents and visitors to encourage people to be active and healthy. Additionally, I feel this asset of the City could provide more income to the City, so it is important to select the right operator that increases clientele but is open to imaginative use of the facility when it is not used for play.

On several levels, I’d be disappointed if you didn’t select Top Seed. I’ve known Hank Lloyd for more than 40 years and value his knowledge in recommending an operator. I’ve known and taken lessons from the Ball family for at least 10 years and know first-hand the excellent instruction they give their clients. I’ve played at the CMTC since about 1973 and know its history. In the past 18 months since Hank’s retirement, I haven’t seen any detrimental action taken by the Balls and Top Seed. In fact, they have taken great care of the facilities, given what they have to work with.

If I thought Agape could fill the shoes of Hank Lloyd and/or the Balls, I would support Staff's decision. But I cannot. The problem with Agape is that my research tells me it has not been a good operator nor has it been a big money maker. Its closest operation, Fountain Valley, has fallen short of success in terms of income generated for that city. Looking at the City of Fountain Valley's budget, the anticipated revenue for fy22-23 for court fees was \$63,600, up from \$35,000 from the prior year. The current budget document does not show what the actual receipts were in fy22-23, but for fy23-24 the budget only shows a slight anticipated increase in receipts to \$66,000.

	2019-20 Actual	2020-21 Actual	2021 - 22 Actual	2022-23 Revised Budget	2023-24 Draft Budget	Change From Prior Year	
42702 CITY CODE FINES/PARKING	255,557	407,691	381,104	300,000	300,000	-	0.00%
42753 FALSE ALARM PENALTY	33,935	33,756	40,830	35,000	35,000	-	0.00%
43000 P.O.S.T.	9,117	6,837	14,725	5,000	5,000	-	0.00%
44502 POLICE DONATIONS	-	8,080	7,500	-	5,000	5,000	#DIV/0!
45001 POLICE AUCTIONS	165	3,881	72	1,000	1,000	-	0.00%
45004 COPY SALES	21,302	16,544	20,868	18,000	18,000	-	0.00%
45102 STATE MANDATED REIMBURSE	15,378	23,186	33,449	11,000	56,000	45,000	409.09%
45200 RECOVERY OF EXPENSE	6,094	1,480	170	2,000	5,000	3,000	150.00%
TOTAL POLICE REVENUE	841,639	891,424	861,148	720,750	785,750	65,000	9.02%
COMMUNITY SERVICES							
41510 COMM CENTER ROOM RENTS	39,451	12,467	80,175	85,000	105,000	20,000	23.53%
41511 REC CENTER ROOM RENTS	46,642	940	15,558	60,000	55,000	(5,000)	-8.33%
41512 FIELD LIGHTING	28,883	6,814	22,073	50,000	55,000	5,000	10.00%
41513 BALL FIELD RENTS	177,462	9,530	168,454	225,000	235,000	10,000	4.44%
41514 TENNIS COURTS RENTS	24,484	24,668	53,704	63,600	66,000	2,400	3.77%

Comparing the budget in Fountain Valley to the actual receipts of the CMTC, in GL Month June 2022, court fees collected were \$75,313 and the pro shop generated \$5,017. In one month, that is more than Fountain Valley anticipates receiving in one year. Why would the City of Costa Mesa hire an operator who isn't generating a similar revenue in a nearby city with similar facilities?

2022

<u>Reporting Month</u>	<u>GL Month</u>	<u>Court Fees</u>	<u>Pro Shop</u>
Jan-22	Feb-22	53,851	19,912
Feb-22	Mar-22	59,899	19,934
Mar-22	Apr-22	70,138	3,449
Apr-22	May-22	65,534	5,017
May-22	Jun-22	75,313	5,017
Jun-22	Jul-22	67,277	5,007

Another consideration with Agape is how is it going to continue the goodwill established by the prior operator of CMTC. The community is already not trusting Agape because of its owner's and supporters' behavior at a prior City Council meeting and its desire to turn the center into a pickleball facility. The current instructors at CMTC have not indicated they wish to be employed by Agape. In fact, one has told me they have no interest. The current players will likely take their business elsewhere, particularly after taking one lesson from Agape.

I've visited and played on the Fountain Valley courts several times over the years, and recently went to observe individual play and lessons on two separate occasions on different days and times of day. My visits lasted anywhere from several hours to 45 minutes. What I saw were classes that were too full. Players were not given instructions on how to properly execute strokes. The courts were somewhat dusty and needed to be blown off, which created a safety issue because shoes are supposed to grip hard court surfaces. I observed one instructor admonishing a child on the court in front of all his classmates.

Costa Mesa's courts are always clean and ready for play when the facility is open. The instructors limit the number of students to a class in order to give the best lessons. The teaching is done in a style that recognizes that every person has a unique way of learning, so no one feels they aren't welcome on the courts. The focus is on building and improving skills. Every student is observed and if correction is needed, it is done immediately with instructions given on how to properly execute or improve the stroke. If an instructor has an issue with a client, they talk off the court in private.

Like all other sports, playing tennis isn't fun unless you win at least some of the time. The key to that is good instructors who give you the skills and confidence to hit the shots that are needed to score points. The instructors at the Fountain Valley Tennis Center don't have the same background and credibility as the instructors at Costa Mesa. They aren't people who have played and won grand slam tournaments. Many of the Fountain Valley instructors are young people who played on high school varsity teams, but that is far as they got, and they aren't pursuing tennis instruction as a career.

Since the owner of Agape lives on both sides of the country, she has delegated management of the locations to others. If she spends 50% of her time on each coast, and that gets divided between four West Coast locations, she will be spending approximately 16.66% of her time devoted to Costa Mesa. Tennis centers need full-time, hands-on management. The inferior quality of instruction and management at Fountain Valley is proof that Agape is simply not a good business model.

With respect to adding pickleball to the CMTC, pickleball is a completely different sport than tennis. It requires considerably less body movement; thus it is easier in terms of cardio and joint stress. It isn't new. It has been played for years and has been in and out of fashion, similar to racquetball. Find the YouTube of Huell Howser's California Gold 2005 episode about it being played in Venice and watch it. Tennis, on the other hand, has lasted in popularity for hundreds of years, and generates billions of dollars in revenue each year.

Pickleball is currently played in Tanager Park and at the Downtown Recreation Center. We don't need to destroy the CMTC by making pickleball the primary sport played there simply because it is the "in" sport at the moment. I note that Agape converted one of its facilities in Camarillo entirely to pickleball. I'm not against taking a couple of courts in the back and making them temporary pickleball courts, but careful consideration should be given to any large capital improvements for a fad that very well could be passe in a few years.

In summary, I do not support Staff's recommendation for selecting Agape and the operator. Please reject the recommendation and request that Staff reassess its decision, both based on my research (they may want to contact Oxnard and Camarillo about revenues as those cities do not post the numbers in their budgets) and the overwhelming negative response by the residents and community to this recommendation.

Thank you for your consideration.

Cynthia McDonald

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From: Diane Heimstaedt <heimstaedtfamily@yahoo.com>
Sent: Monday, July 17, 2023 4:19 PM
To: CITY CLERK
Subject: Costa Mesa Tennis Center

Please leave control of the tennis center in local hands. It is a part of our community and many of us enjoy the tennis programs offered there!

Thank you,

Diane Heimstaedt
336 Cabrillo St.
Costa Mesa, 92627

Sent from my iPhone

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 3:56 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Save Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Jennifer Watkins <jennjwatkins@gmail.com>
Sent: Monday, July 17, 2023 3:53 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Save Costa Mesa Tennis Center

To Whom it may Concern,

I am writing to you as a twenty year resident of Costa Mesa and am fervently requesting that the Costa Mesa Tennis Center be saved. My family has been going to the CMTC since my children were little and we have always felt that it was safe and family friendly.

The Ball Family is an integral part in keeping the CMTC as a place where the feeling of safety and community exists. Their exceptional love and commitment to the sport of tennis and to the well being of those who are a part of the CMTC is unmatched.

Please save the CMTC as it is a crucial part of the tennis community in Costa Mesa.

Thank you,
Jennifer Watkins

Westminster Ave
Costa Mesa, 92627

Sent from my iPhone

From: HAUSER, JANET
Sent: Monday, July 17, 2023 3:13 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Patricia Davino <trishdavino@gmail.com>
Sent: Monday, July 17, 2023 3:03 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center

To Costa Mesa City Council,

I have lived in Costa Mesa for 10 years but have played tennis at the Costa Mesa Tennis Center for 20. The Costa Mesa Tennis Center was a huge part of my teenage years as I took lessons with Hank Lloyd and continued to take adult lessons with the other trainers over the years. I was shocked to hear that the City Manager is planning to sell out the CMTC to a pickleball chain, a fad sport made popular by reality tv.

I find the secret maneuvering behind this sale by the City Manager to be outrageous. Our CM Tennis Center is special because it is locally run by my neighbors. I do not want a national chain ruining a jewel in our city. I love Costa Mesa Tennis Center and hope it remains run by Top Seed.

Sincerely,
Patricia Davino

Costa Mesa Resident

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From: Maria Solomon <mariasolomon72@icloud.com>
Sent: Monday, July 17, 2023 3:03 PM
To: CITY CLERK
Subject: Costa Mesa Tennis Center

To the City Council:

I am so disappointed to learn that, following a complete lack of transparency and minimal communication with the current management of Top Seed, the City Manager decided unilaterally to bring in Agape "Tennis" to run this facility and is seeking your final stamp of approval. PLEASE do not rubber stamp this travesty.

Reviews of Agape in Fountain Valley are horrible so it is inconceivable how they have been deemed the best fit.

The Ball family and Top Seed have a long standing personal investment in CMTC. They have been affiliated with it for years and care deeply about making it a family and community friendly place to gather and enjoy tennis. It is one of the few public tennis facilities left and the Ball family has made significant improvements in its interim position even as it's been strung along by the City of Costa Mesa over a decision that was supposed to take a few months. I would love to see what they would do with it given your full backing. They also hire a staff that is invested in the success of the facility, connected to the community and efficient, professional and on site.

Having sign ups be computer run without human oversight present seems like a terrible idea at a site that already attracts both a skater and dog park crowd. I play tennis at a lot of different sites around Southern California; Fountain Valley is one of, if not the, seediest; I doubt that type of operation is what you are hoping to bring to the City of Costa Mesa.

Converting the facility from tennis to pickle ball is also extremely short sighted; tennis has a proven track record of interest over hundreds of years and attracts everyone from youth to high school /college teams to women's leagues to clinics for all ages ... and I see all of that activity regularly at CMTC.

I really don't understand this decision and strongly urge you to listen to community members both present at your upcoming meeting and writing in to oppose it.

Thank you for your consideration.

Maria Solomon

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 2:55 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Andrew Patterson <andrew@pattersoncustomhomes.com>
Sent: Monday, July 17, 2023 2:52 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Cc: Shannon Patterson <shanwhitney@yahoo.com>
Subject: Costa Mesa Tennis Center

Thank you, city council members, for your continued open minds as you hear all the reasons as to why Agape management service should not be contracted with for the City Costa Mesa Tennis center.

The Costa Mesa Tennis Center has been successfully operated by Hank and Maureen for over 20 years. During that time Syd Ball and his sons Carston and Cameron Ball have worked at the Center not only helping to run the facility but also in changing the lives of thousands of people in the community over the years by teaching them tennis and most importantly running and hosting multiple tennis leagues and tournaments.

The plan for Agape is to replace the tennis courts with pickle ball courts. Tennis is a dying sport and is being eradicated by this current fad of pickle ball. As a city council member, you may only be looking at the bottom line of revenues that will be generated. You can put 4 pickle ball courts on one tennis court. However, has the city traffic engineer done a feasibility study on the parking lot and the surrounding street parking? The skateboard center and park are also there and, as anyone who has been to that location at any time after school or in the summer, parking is already maxed out. I would ask that no decision to approve this contract with Agape should be made until the layout for the number of pickleball courts and added parking has been addressed to the city traffic engineer.

Aside from the parking, what happens to all the tennis leagues and tournaments that have called the Costa Mesa Tennis Center home for some many years? Does the city have a plan to replace the courts elsewhere in the city that will be lost to pickleball? Have you put thought into all the of the adults and children whose lives will be impacted from taking away a location for their sport?

As you saw from the Wimbledon final on Sunday, with millions of people tuning in to watch Carlos Alcaraz, a 19-year-old, win the tournament, tennis is a sport known the world over and enjoyed by all. Tennis takes great skill and discipline. This is why people in this community are so dedicated and connected to the Costa Mesa Tennis Center and all the years that they have spent playing there, improving their skill, winning tournaments, and most importantly having a sport that provides not only exercise, but structure in their lives.

Please do not base your decision tonight on projected revenue and allow the place of solace and structure for so many members of this community to be lost to a current fad. The next Alcaraz could be playing there right now..... as I write this to you.



Andrew Patterson

Founder & President

o: 949-723-1800

www.pattersoncustomhomes.com

📍 📺 📱 | #802367

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:28 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Support for Ball family to run the Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Lindi Oldham <lindi.oldham@gmail.com>
Sent: Sunday, July 16, 2023 11:01 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Support for Ball family to run the Costa Mesa Tennis Center

Dear Costa Mesa City Council,

I am writing to you in concern of the Costa Mesa Tennis Center. I know you are busy and work hard to serve your community. I want to thank you for your time. I have been playing tennis at the Costa Mesa Tennis Center for at least eight years now. The Ball family and tennis pros that coach there are the reason my daughter and I choose to play tennis at the Costa Mesa Tennis Center. I am very disappointed to hear Costa Mesa Parks and Recreation have decided to nominate an outside company to run the tennis center instead of the Ball family. For the past seventeen months the Ball family have worked tirelessly to make improvements to the tennis center. The courts are always clean, improvements to the clubhouse and bathrooms have been made and customers are always greeted with a sincere welcome. The Ball family is who the council should want to represent the city of Costa Mesa at the tennis center. I'm extremely saddened that after all their efforts and dedication that your loyalty is not with the people who have made the tennis center what it is today. It's a place where you feel like family, where the love of tennis is promoted and world class instruction is taught to all. The Balls have introduced many to tennis and as a result built a strong tennis community at the Costa Mesa Tennis Center. I am pleading for you to reconsider your decision.

Sincerely,
Lindi Oldham

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From: Debbie Drummond <drummondevents@aol.com>
Sent: Monday, July 17, 2023 2:52 PM
To: CITY CLERK
Subject: Costa Mesa Tennis

To whom it may concern,

The city manager OF COSTA MESA and others, have no authority or right to change management at the Costa Mesa Tennis Center. That individual is not being transparent and will be accused and held accountable for any decisions kept from THE VOTING MEMBERS OF SAID CITY COUNCIL! That person clearly should know his/her proper job responsibilities and appointing an outside entity to run the center is an obvious violation of Council protocol!

Pass this on...better to do the right thing and remain a broke ass city manager or test the members in the community of Costa Mesa to STEAL IN AN ATTEMPT TO DECEIVE. You're a liar and thief!

Respectfully,
A member of humanity

Sent from my iPad

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From: Kiera <kboo814@gmail.com>
Sent: Monday, July 17, 2023 2:42 PM
To: CITY CLERK
Subject: CMTC

I am writing hoping that you will consider the Ball Family continue to run the CMTC.

They have created such a wonderful environment where my whole family loves to come and play.

Please do not out-source this center and put a random company in charge.

Thank you,

Kiera McLane (resident of Ladera Ranch)

Sent from my iPhone

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 2:40 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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-----Original Message-----

From: Angela Vrebalovich <angelavmail@gmail.com>
Sent: Monday, July 17, 2023 2:34 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Dear City Council,

Please do not have the Agape Group run our neighborhood tennis center!!!! Friends who play at Fountain Valley have said that they're not happy with how Agape is running things there.

We have our dear tennis pro family, Syd, Carsten and Cameron Ball (along with Eduardo) who have been teaching there for years! They have been doing a great job since Hank and Maureen Lloyd retired, and EVERYONE knows and loves them!

It would be a shame to see our public tennis "club" fall apart in morale and attendance.

Angela Vrebalovich
Costa Mesa Home Owner/Tax Payer

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 2:40 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center - Costa Mesa RESIDENT

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Laura OLeary <nbreliefsociety1@gmail.com>
Sent: Monday, July 17, 2023 2:27 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center - Costa Mesa RESIDENT

I am a long time resident of Costa Mesa. Myself and my family have played tennis at CMTC for over 25 years. We loved Hank and Maureen and the Ball family so much. We loved their clinics, classes and parties that have been held there. I love CMTC so much that when the Ball family asked me to help run the front desk, I quickly agreed! I love my job at the Costa Mesa Tennis Center and if you allow Agape (a corporation instead of a community) to run the tennis center, I will be out of a job. I don't know if you've ever spent ANY time at the center and seen and felt the love and community that exists here? If not, you're missing out!! Please don't let me lose my job that I love so much!!

I have a great memory and will be sure to repay the favor come election time!

Laura O'Leary

[Sent from Yahoo Mail for iPhone](#)

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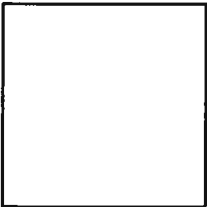
To: AZAD, ARZO <arzo.azad@costamesaca.gov>

Subject: Feedback for City of Costa Mesa

You have received this feedback from Cheryl Kimme <kimme4@gmail.com> for the following page:

<https://www.costamesaca.gov/government/departments-and-divisions/parks-and-community-services/facilities/community-centers-golf-course-senior-center-tennis-center/costa-mesa-tennis-center>

Dear Costa Mesa City Council, We are writing in support of The Ball Family and Top Seed Tennis Academy to continue to run the Costa Mesa Tennis Center. Our family has enjoyed playing tennis at the CMTC for many years. Our son Sam was in 8th grade when he wanted to learn a sport. We reached out to Hank Lloyd and Sam began taking lessons with Syd Ball (Sam was 14 yo). Over the years Sam has played in clinics, taken lessons from Syd Ball and now Cameron Ball. Hank and Eduardo gave Sam the opportunity to earn his HS volunteer hours working the summer tennis camps for kids. He was able to use that experience on his resume for his first job. Sam is now 24 and still going to the CMTC to take lessons from the Ball Family. This is a community for Sam that he enjoys and feels comfortable with. Having mild autism, Sam has social anxiety that has increased as he has gotten older. The community at the CMTC is one of the few places Sam goes on his own. He knows it is safe and even though he will have to work hard in his lesson, he knows it will be fun. As parents, we appreciate the kindness and care everyone (the Lloyds, Eduardo, the Ball Family, the entire CM tennis community) has shown Sam. It is a place for him to be successful and also to experience failure (and learn that it is ok to fail). There is always a friendly face to greet him and let him learn to pay his bill. There is encouragement for him in all that he does on the court as well as outside in his daily life. He matters to Syd and Cameron (and Hank & Maureen), he is more than just a customer. It will be a huge loss for Sam and for us if another company were to take over as operators of the tennis center. Our story is just one of many. The Ball Family works hard to create a community where everyone is welcome and encouraged and learns to play better tennis. A community doesn't just happen. It takes effort and desire to create a place where different individuals come together and want to return again and again. Thank you for your consideration of keeping the Ball Family and Top Seed Tennis Academy as the operators of the tennis center. We hope the years the Ball Family put into building a strong tennis community will be a factor in your decision. Karl and Cheryl Kimme



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From: HAUSER, JANET
Sent: Monday, July 17, 2023 2:06 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: tamblyn241@yahoo.com <tamblyn241@yahoo.com>
Sent: Monday, July 17, 2023 2:05 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Dear Costa Mesa City Council,

I am so very concerned with the possible new management coming to the Costa Mesa Tennis Center. I have been coming to the tennis center now for over 20 years. I have played for and captained many competitive daytime and nighttime leagues over the years. I have been so pleased with this community tennis center for all these years, including the time since Top Seed has been in control.

I have played on a team with friends that was based out of Fountain Valley where Agape runs the center. There is no one present there to help with court issues or future bookings. Our captain shared with us on multiple occasions how hard it was to book courts for our team to practice, so we would end up practicing out of CMTC instead. Having a live person to speak to when reserving courts or needing assistance is so helpful and necessary.

I absolutely support the continuation of Top Seed and the Ball's to continue to run the tennis center. I respect their professionalism, passion, ability and dedication to run this center as a wonderful community/family place to enjoy recreational and competitive tennis for all ages and abilities at an affordable. I cannot afford to join an expensive

tennis club! If we lose this community asset to pickleball courts, or anything else that might take away from the court availability, then I feel tennis will be lost to so many who want to utilize this center, including myself.

My feelings on potential pickleball at CMTC...

I know this is probably what every other tennis player would say as well, but tennis and pickleball DO NOT MIX!! I have played at Los Caballeros for USTA teams and it is very difficult to play tennis next to the pickleball courts. They are playing music, laughing, cheering and shouting. I am all for that, but not next to a quiet tennis court where you need to hear the opponent say the score and hear the ball bounce. I enjoy pickleball, but I don't want it to take over the tennis courts! There is hardly any parking in the evenings as it is, and feel bringing more patrons will cause more traffic, as well as sound issues for the surrounding streets.

Please strongly consider Top Seed and the Ball's to continue running the center.

Thank you for your time and consideration,

Lea Tamblyn
CM Resident and long time Tennis Center Supporter

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 1:30 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center courts

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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-----Original Message-----

From: Denis And Kristina Jubinville <djkj102@yahoo.com>
Sent: Monday, July 17, 2023 1:24 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center courts

Dear Costa Mesa City Council,

I've been playing league tennis at these courts for years, under Hank Lloyd and now with the Ball family.

The Ball family has done a great job thus far and have made many improvements to the tennis center. Their entire family has been extremely active in our community, especially in the tennis community, for many years and have so many of us players supporting their efforts at these courts.

In response to community requests, the Balls are willing and wanting to bring in Pickleball courts, but as rumor has it, the CM city manager wants to bring in a company that would convert most of the courts into Pickleball courts. This would be disheartening for the many tennis players, like myself and my family, that have supported these courts for many years, not to mention the noise factor for the nearby neighbors.

Please listen to your constituents, neighbors and supporters of this tennis center, and approve the Ball family to continue doing the good work they are doing, supporting Costa Mesa and Newport Beach etc.. residents.

Thank you

Kristina Jubinville
949.315.6926

From: HAUSER, JANET
Sent: Monday, July 17, 2023 1:30 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Laura Garner <laura.ngarner@gmail.com>
Sent: Monday, July 17, 2023 1:26 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Hello,

I play tennis at the CMTC four days a week along with my children who take lessons from the Ball family, and have been for 7 years. The center is running smoothly, there have been several major pickle ball tournaments held there, and it's a place for the community to come together who couldn't otherwise afford to go to a tennis club. That is what the center is there for and it is currently thriving and meeting its purpose.

I'm asking that you please keep the management of the facility with the Ball family rather than giving it to Agape. If you read reviews on Yelp from the Fountain Valley Tennis Center, and talk to players who play there often, they are not happy with their management. Agape is not focused on tennis. Also, if you read the The Atlanta Journal Constitution, the Atlanta City Council rescinded their contract with Agape because they "misrepresented the amount of capital improvements that it would provide to the city by \$150,000, and grossly inflated the amount of revenue it would share with the city."

The CMTC is already running smoothly and bringing the community together. To switch ownership at this point only proves there is a hidden agenda within the council. Please value the quality of the hundreds of peoples lives in the community with whom this decision affects. Please make the best decision for the community that you represent, and not just what makes you look good on paper.

Sincerely,

From: HAUSER, JANET
Sent: Monday, July 17, 2023 1:22 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa tennis club

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov
Note: Using the "Reply All" option may inadvertently result in a Brown Act violation.

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-----Original Message-----

From: Katie Heggerick <kbheggerick@gmail.com>
Sent: Monday, July 17, 2023 12:29 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa tennis club

Hello-

I am writing to say that I do not want the proposed changes at Costa Mesa tennis club to occur. I find the details of this takeover disturbing, and right in line with what I have been seeing a lot with Costa Mesa. Much like the proposed parking permit changes, there are many undisclosed details of this take over of the tennis center. I do not support this, and would like Costa Mesa tennis center to stay intact as is. I think a lot more people are starting to pay attention to what is going on at the city of Costa Mesa.

Thank you
Katie Heggerick
Costa Mesa resident

Sent from my iPhone

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 12:12 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: URGENT PLEA - KEEP TOP SEED TENNIS IN CHARGE OF COSTA MESA TENNIS !!!

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Bogdan Popa <drpopazzz@gmail.com>
Sent: Monday, July 17, 2023 11:51 AM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: URGENT PLEA - KEEP TOP SEED TENNIS IN CHARGE OF COSTA MESA TENNIS !!!

Dear Sir or Madam,

I was made aware of the decision the City Council of Costa Mesa to vote tomorrow 07/18/23 on the fate of the long term contract to run Costa Mesa Tennis Center. I was also made aware that you are favoring a competing group, Agape, to replace the current group Top Seed Tennis.

I am extremely concerned and upset over the City's handling of this matter.

In typical fashion, the decision comes unannounced and **seems without consideration of the preference of the ACTUAL LONG TERM PATRONS of the Costa Mesa Tennis Center, of which I am one.**

Over the last 3 years, I have taken private lessons and group lessons twice or three times a week with Cameron and Carsten Ball. My two boys Chris (age 13) and Brody (age 9) have also been taking private lesson weekly with Cameron Ball. **We spent approximately \$4,500 PER YEAR for the last 3 years at the Costa Mesa Tennis Center and we consider ourselves "regulars".**

Part of the money we pay goes directly to the City of Costa Mesa, *so I wonder why I was never asked, either directly or by email/text, as a regular user who I would prefer to run the center?* I am quite sure none of my other regular tennis partners who patronize the center have been asked their opinion either?

How then is the City prepared to take a vote on this matter??? Based on what criteria? How is Agape going to provide a better experience? What have they promised the city to prompt such a rushed and uninformed decision?

I believe that the entire Costa Mesa Tennis Center community is based upon the high quality of instructors who work there: Cameron Ball, Carsten Ball, Sid Ball, Patrick Keye and Eduardo Reyes.

They ARE the business!!!

They are the **ONLY reason** why we all come to the center and spend our hard earned money there instead of other places like the Fountain Valley Tennis Center or the Newport Beach Tennis Center.

I want to point out these instructors they have worked there for many many years and dedicated week and weekend days and working long hours to keep the center clean, profitable and available to the public. *IF the City Council decided to replace them on a whim, without surveys of the regular members and without consideration for the financial impact to the City, you are essentially exposing yourselves to employment law litigation and large financial losses.*

A lot of us are very angry and we will take our business elsewhere, wherever the current instructors go if you replace them without cause as you seem prepared to do.

I urge the City Council to vote FOR Top Seed Tennis and give them the longterm, permanent contract that they deserve. I look forward to playing tennis there for many years to come. Please feel free contact me at 510-290-9668 if I can answer any additional questions in regard to your decision.

Thank you for your consideration!

Bogdan Popa, MD

--

Bogdan Popa, MD

Board Certified Anesthesiologist

2973 Harbor Blvd. #322

Costa Mesa, CA 92626

drpopazz@gmail.com

(510)-290-9668

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From: TORRES, IVIS
Sent: Monday, July 17, 2023 1:02 PM
To: GREEN, BRENDA; TERAN, STACY
Cc: CONSTITUENT SERVICES
Subject: FW: Costa Mesa Tennis Center Operations - Re-agenda Request

Hi Brenda and Stacy,

Please see the email below regarding the CM tennis center.

Kind regards,

Ivis D. Torres

Management Aide | Constituent Services Team
(714) 754-4867 (office) | (949) 629-5032 (cellphone)

77 Fair Drive | Costa Mesa | CA 92626



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From: Brittney Vaughan <bmuno328@gmail.com>
Sent: Monday, July 17, 2023 12:46 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa Tennis Center Operations - Re-agenda Request

Hello,

I would like to request the city to re-agenda the item of Costa Mesa Tennis Center Operations in favor of Top Seed Tennis. They have established community relationships and my personal experience with this organization has been very positive. The instructors have been exceptional with my young son, helping him to build strong tennis and relational skills. I kindly urge the city council to consider awarding a contract to Top Seed Tennis. Please keep them and their amazing instructors in our community.

Thank you,

Brittney Vaughan

From: TORRES, IVIS
Sent: Monday, July 17, 2023 1:00 PM
To: GREEN, BRENDA; TERAN, STACY
Cc: CONSTITUENT SERVICES
Subject: FW: Costa Mesa Tennis Center

Please see the email below regarding the CM Tennis Center.

Kind regards,

Ivis D. Torres
Management Aide | Constituent Services Team
(714) 754-4867 (office) | (949) 629-5032 (cellphone)
77 Fair Drive | Costa Mesa | CA 92626

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-----Original Message-----

From: Alex Shakas <alexshakas@gmail.com>
Sent: Monday, July 17, 2023 12:09 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Please reconsider Top Seed Tennis for the Operations of the Costa Mesa Tennis Center. I request you re-agenda the item in favor of Top Seed Tennis & the Ball family. They are pillars in the tennis community and have dedicated considerable amounts of their time and effort to ensure that the Costa Mesa Tennis center remains a valuable asset for both the city and community as a whole. Allowing Top Seed Tennis & the Ball Family is beneficial to all involved parties. It is my hope that this will be taken into consideration during the coming deliberation process.

Kind Regards,
Alex Shakas

Sent from my iPhone

From: Mateusz R Ploski <bossmp@icloud.com>
Sent: Monday, July 17, 2023 12:56 PM
To: CITY CLERK
Subject: Save the Costa Mesa Tennis Center

Dear Council,

I hope this email finds you well. My name is Matt Ploski and I am 15 years old. I am writing to express my deep concern about the proposed changes to the Costa Mesa Tennis Center. First, let me tell you a little about the tennis center. It has been my home away from home for a while now. I have built relationships with the entire community. These were the courts where I finally found my passion for the game of tennis and where I found a getaway from the real world.

As a concerned resident, I strongly believe that the introduction of a national chain in our backyard would not be in our best interest.

The Costa Mesa Tennis Center holds a special place in the hearts of the local residents. Its well-maintained courts and friendly staff have fostered a welcoming and inclusive environment for players of all ages and skill levels. This cherished institution has become a hub for our community, serving as a meeting point for friends, a place of exercise and recreation, and a venue for building lifelong connections.

Introducing a national chain into our neighborhood could have big effects on the unique charm and sense of belonging that the Costa Mesa Tennis Center provides.

Costa Mesa feels like a small town surrounded by an urban jungle and giving away our tennis center to a faceless corporation would be one more step toward losing our unique identity.

Please take this into consideration and save the Costa Mesa Tennis Center

Sincerely,

Matt Ploski

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 12:12 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Urgent Appeal: Select the Ball Family to Manage the Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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-----Original Message-----

From: Alicia Fillmore <aliciafillmore@gmail.com>
Sent: Monday, July 17, 2023 11:36 AM
To: HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Subject: Urgent Appeal: Select the Ball Family to Manage the Costa Mesa Tennis Center

Dear Executive Assistant Janet Hauser,

I hope this email finds you in good health and high spirits. I am writing to express my utmost support and strong endorsement for the Ball family to continue managing the Costa Mesa Tennis Center (CMTC). Their exceptional dedication, outstanding service, and remarkable contributions to our community make them the ideal choice to oversee the center's operations.

Since assuming management responsibilities, the Ball family has demonstrated an unwavering commitment to excellence. The CMTC has seen a remarkable transformation under their stewardship, with impeccably maintained courts that are always ready for play. Additionally, their efforts in ensuring clean and well-maintained bathrooms have significantly enhanced the overall experience for both players and visitors.

One remarkable aspect of the Ball family's management is their genuine love for teaching and promoting tennis. Their passion for the sport is contagious, and they have gone above and beyond to create a welcoming and inclusive environment at the CMTC. They have actively fostered a sense of community, making individuals of all backgrounds feel like family. Their commitment to inclusivity has resulted in a diverse and vibrant tennis community, where everyone feels valued and embraced.

It is truly heartening to witness the bustling activity at the CMTC, thanks to the Ball family's exceptional coordination. The courts are consistently occupied with a wide range of activities, including clinics, classes, kids' programs, ladies'

league matches, and USTA junior and adult matches. The Ball family's impeccable organization and seamless management have made the CMTC a hub of tennis excitement and engagement.

Given their proven track record, dedication, and the positive impact they have had on the CMTC and the City of Costa Mesa, it is evident that choosing the Ball family to continue managing the tennis center is the best decision. Their exceptional service and unwavering commitment to promoting tennis and fostering a welcoming community make them invaluable assets to our city.

I kindly request that you consider these factors when making your decision. By choosing the Ball family, you not only ensure the continued success of the CMTC but also uphold the spirit of excellence, inclusivity, and community that they have fostered.

Thank you for your time and thoughtful consideration. Your support in this matter will be greatly appreciated.

Sincerely,

Alicia Fillmore

Sent from my iPhone

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 12:11 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Save the tennis center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: casnah <casnah@aol.com>
Sent: Monday, July 17, 2023 11:30 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Save the tennis center

The Ball brothers have done a great job with the tennis center. Agape has almost destroyed tennis at the fountain Valley facility. Making so many courts into pickleball courts, which are EMPTY after morning hours. Tennis courts now are neglected, dirty and showing wear and tear.

Please show some loyalty to the tennis community as we have shown to CMTC.

Thank you for your time.

Cheryl Smith

Sent from my Verizon, Samsung Galaxy smartphone

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 11:28 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: CMTC

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: stacy@id333.com <stacy@id333.com>
Sent: Monday, July 17, 2023 11:26 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: CMTC

Hello,

I'm a tennis play who plays at CMTC (since 2016) and use to play a lot at FVTC (2013 to 2020). FVTC is no long somewhere I seek out to play.

Since FVTC has been taken over by the new management the reservations system is not the best and the courts are dirty. They care more about pickleball then they do about tennis. The only thing I have against pickleball is that they take a tennis court vs building a pickleball court. If and when I have played pickleball it's in Irvine where they built pickleball courts not taken over tennis courts.

The Ball family has done a great job with the center while running it for the last year +. Great clinics, clean, easy reservations and friendly environment. The Ball family has been running the center for the city since Hank left not sure why they can't get the contract for there services to get a chance to show what else they can do with the center.

Thank you,
Stacy Tzur

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 11:24 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: SAVE CMTC

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Laura OLeary <olearyfam@sbcglobal.net>
Sent: Monday, July 17, 2023 11:22 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: SAVE CMTC

Please keep the Costa Mesa Tennis Center the way it is. I love the tennis community there and the tennis leagues that play from there. To keep the leagues going, we can't afford to lose tennis courts. Also, the people who are running the center now are wonderful. Thank you, Lissa Schairer

[Sent from AT&T Yahoo Mail for iPhone](#)

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 11:10 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: STOP COSTA MESA TENNIS CENTER TRANSFER!

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Sofia Dickens <sofiadickens@gmail.com>
Sent: Monday, July 17, 2023 11:09 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: STOP COSTA MESA TENNIS CENTER TRANSFER!

Hi,

As a several times per week patron of the Costa Mesa Tennis Center, I ask that you reconsider putting the center in the hands of a national chain.

The Center is a beloved neighborhood facility used by thousands of local families and people of all ages. Putting it in the hands of a national company will be equivalent to putting a big box retail store like Walmart or Target in the heart of the neighborhood.

We look forward to the Ball family adding some pickle ball courts but transforming this whole complex will not be a value add to the neighborhood or community.

Please stop this transfer!

Thank you,
Sofia Dickens

Sofia Dickens | Founder

From: hbolsen@verizon.net
Sent: Monday, July 17, 2023 11:07 AM
To: CITY COUNCIL; CITY CLERK
Subject: Please vote "No" on Agape running Costa Mesa Tennis Center

Dear Costa Mesa City Council Members,

It's my understanding that the Costa Mesa Parks & Recreation Department is recommending that Agape run the Costa Mesa Tennis Center. I sincerely hope that you do not follow this recommendation. I have been playing tennis at Costa Mesa Tennis Center for the past eight years. When Hank and Maureen Lloyd retired, the Ball family took over the administrative duties for the Tennis Center and the transition was seamless. They also made noticeable improvements to the Tennis Center club house. The group is so welcoming and the courts are clean and free of any debris. I love playing at the Costa Mesa Tennis Center and supporting the Ball family.

I have also played tennis at Mile Square Park Tennis Center which is run by the Agape group. The courts need significant improvements with both the court cement and nets. I am far more comfortable playing at Costa Mesa Tennis Center than Mile Square Park which is in direct relation to the group that administers to each tennis center.

My request is that you vote "No" to Agape and approve the contract for the Ball Brothers to run Costa Mesa Tennis Center.

Sincerely,
Suzanne Olsen



Virus-free www.avg.com

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 10:47 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: save costa mesa tennis center
Attachments: Document cmtc.rtf

See attached.

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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From: Dean Sexton <sexton@lapoultry.com>
Sent: Monday, July 17, 2023 10:42 AM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: save costa mesa tennis center

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Hello,

My name is Dean Sexton and I am a homeowner in Mesa Del Mar.

For over two decades, Hank Lloyd alongside Sid and Cameron Ball has been instrumental in shaping the Costa Mesa Tennis Center into a home away from home for countless members of the community. It has been an extraordinary journey of these passionate individuals who have poured their hearts into the development of this tennis center. Sid Ball, an esteemed figure in the world of professional tennis has traveled the globe, competing in numerous prestigious tournaments, including several grand slam tournaments. His dedication to the sport has not only earned him accolades but has also instilled within him a deep understanding of the game and an unparalleled wealth of experience. Sid's sons Cameron and Carston who have followed in his footsteps have also made waves in the tennis world, having traversed the globe and secured spots among the top 100 players. Their talent is not only awe-inspiring but, also sets them apart as exceptional mentors and coaches. They bring an extraordinary level of expertise to the table offering tennis enthusiasts an experience that extends far beyond that of an average tennis coach.

Cameron Ball has dedicated his entire career to teaching at the Costa Mesa Tennis Center. He has established himself as a pillar of knowledge and guidance, impacting the lives of countless aspiring players. Along with his professional commitments he has successfully managed to maintain an impressive clientele which is a testament to his dedication and exceptional coaching abilities. As a devoted father of two daughters, with another child on the way, Cameron embodies the

values of family, commitment, and community, which have become a big part of the fabric of the tennis center.

I stand before you today as a proud member of the Costa Mesa Tennis Center for the past 15 years and I cannot stress enough the significance of this establishment to our community. It has become a place where friendships are grown and where a passion for tennis is shared by so many. To consider the possibility of different ownership would not only be detrimental but also a disservice to the very essence that makes this tennis center so extraordinary.

In conclusion, let us recognize the exceptional contributions of Hank Lloyd and the Ball family in transforming the Costa Mesa Tennis Center into a warm and welcoming community. It has become a true home for countless tennis enthusiasts. Together let us rally behind the belief that retaining the current ownership is essential to preserving the spirit and integrity of the Costa Mesa Tennis Center- a place where community is key and the love for tennis thrives.

From: Stoeckel, Christine L <Christine.Stoeckel@uhc.com>
Sent: Saturday, July 15, 2023 6:44 PM
To: CITY CLERK
Subject: Costa Mesa Tennis Center - a vote for the Balls instead of Agape

Importance: High

To Whom It May Concern,

My name is Christy Stoeckel and I have played tennis at the Costa Mesa tennis center for approximately 15 years. I was a Costa Mesa resident for 10 years. Even after I moved to Laguna Beach 11 years ago, I decided it was worth the journey up there because of the nice facility, amazing coaches and wonderful other players.

I was dismayed to hear the news that the city has decided to give their endorsement to Agape.

You will be hard pressed to find anyone who plays at the center to agree that Agape, instead of the Ball family, is a good idea.

I am sending this as an endorsement for Carsten and Cameron Ball (and their father Syd Ball) to be selected as the operators of the CMTC.

The previous operators, Hank and Maureen Lloyd, did a great job and created a wonderful tennis environment. Since their retirement, Carsten and Cameron have run things. The amount of hours these guys have put in is remarkable. It's clearly been a labor of love and we all see it.

The facility is always tidy. Courts are free of leaves and debris. If there has been rain, these guys are out there first thing to roll out the courts to try to allow all of us with 8am start times to hopefully keep our sessions. The pro shop is always staffed with a friendly desk attendant. The restrooms are spotless and always stocked with supplies. Stringing services are available. Cold drinks can be purchased. All my friends that have kids playing there say that they feel safe knowing there is adult supervision before and after classes. All of this has been due to the hard work of the Ball family.

And we haven't even discussed the coaching yet. To have former pro players/coaches running classes, lessons and clinics is a highlight of playing at CMTC. All of the Ball family are top notch at what they do.

Is anyone involved in the decision making process actually a tennis player? Have you been to the Fountain Valley facility and compared it to what we have going at CMTC? What Agape provides in Fountain Valley is a pitiful comparison. The courts aren't as well maintained and the times I have been there, there is never anyone available to help or ask a question of.

CMTC is a great place that provides tremendous camaraderie, friendship, training and competition for our tennis community. It feels like a family there. The Balls have been a huge part of what has been built. I am confident they will continue to provide a great experience for all who play there. And if they leave, so will many, many of us.

Thank you,

Christy Stoeckel

THE REVIEWS ON YELP for Fountain Valley (Agape)

The few good reviews are much older – six years or more. A different operator back then it seems. Since Agape – it's just bad news.

From: Jody Brennan <itsjody@sbcglobal.net>
Sent: Monday, July 17, 2023 9:30 AM
To: Jody Brennan
Cc: CITY CLERK
Subject: Public Comment for agenda item 1 of New Business - Costa Mesa Tennis Center

To the City Clerk:

>

> Please read this public comment into the record of the meeting:

>

> I have played tennis in Orange County for years and have extensively used the facilities of both the Costa Mesa Tennis Center and the Fountain Valley Tennis Center. Upon the retirement of Hank and Maureen Lloyd, the current operators made many positive improvements to the Costa Mesa Tennis Center including the appearance and cleanliness of the restrooms and the office area that were well received by all who play there. Adversely, when Agape took over the Fountain Valley Tennis Center, many changes were made that negatively impacted the quality of that facility. The courts are frequently dirty with trash not being cleaned up. For several weeks in a row, there was broken glass on one of the courts from a light fixture that was never swept up. The gates to all courts are supposed to be unlocked and it's common that one or more remain locked. Additionally, during peak play time one morning, I was looking for a staff member and could not find one and the office area was locked. For these reasons, I have started using courts at other facilities that are more welcoming and well maintained. I respectfully request that you please consider not awarding the operation of the CMTC to Agape.

>

> Jody Brennan

> Orange County resident

>

>

> Sent from my iPad

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:58 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Jill Brown <buttsobrown@gmail.com>
Sent: Monday, July 17, 2023 8:57 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Dear Costa Mesa City Council,
Please continue with the current management of Costa Mesa Tennis Center. They keep it in the best condition possible and are extremely community service minded. I have played at Fountain Valley Tennis Center that is managed by Agape and I choose to play at CMTC every time I can because they do not take care of their facilities and do not care about serving the community. Please do not let CMTC get run down by the Agape group. You will need to spend a ton of money later on to repair all of their deferred maintenance like FVTC needs to do.

Thank you,
Jill Brown
714-496-1536

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:51 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Regarding the Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Gretchen Allred <gretchenallred@gmail.com>
Sent: Sunday, July 16, 2023 8:31 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Regarding the Costa Mesa Tennis Center

Dear City Council members,

I am writing with true concern regarding the bid for the management of Costa Mesa Tennis Center and feel I must speak in behalf of Cameron & Carsten Ball & Top Seed Tennis.

I have played tennis at CMTC for the past 6+ years in both the clinics run by the Ball brothers and with several different ladies' league tennis teams. Additionally, my three sons have and continue to train extensively at CMTC with Cameron, Carsten, Christian and Syd Ball. They have grown as both athletes and young men/people under their tutelage. Their skills as professionals, players and coaches both on the courts and off are unmatched. They teach with discipline and heart, and instill in my boys the need to approach tennis and life with grit, fair play, sportsmanship and dedication. But more importantly, they have given my boys and me a place to play tennis and be a part of a special tennis family. The Balls care deeply about the tennis center, its success, and about the players who come to train and/or play. My clinics at CMTC are my favorite workouts and parts of my day. I have played a lot of tennis all over Southern California and the clinics provided by the Balls are unique. Their skills and positive energy bring women from all over the county. They provide great workouts where I get awesome technical training, a great sweat, a special sense of community and tennis family and I leave feeling like I can't wait to come back and play again. I feel an important sense of community and family with them. They are inclusive and welcoming, and also push me as an athlete and player. My game has improved greatly under their coaching but more importantly for me, with the Balls at CMTC, I have a "happy place". They have created that on their own. They make me feel cared for and loved with their positivity and happy energy. They encourage and cheer on their players. They have created a true tennis community and family. Birthdays for all are

always celebrated in the clinics. The Balls make genuine efforts to attend important events in the lives of those who come to the tennis center, including weddings, funerals, graduations, parties, going away parties, etc. They actively participate in the community around them, creating a wonderful family friendly vibe where all are welcomed and celebrated. They strive diligently to be invested in the lives of those around them. In extension, my boys feel invested in and cared for, both on and off the tennis court. The Balls not only train them with technique, precision and individual care, but also dedicate time outside of their court training to attend their matches and tournaments. They support with care and positivity and my boys feel important and “seen” by important men and role models in their lives. This is so essential in this world. Kids need to know that they have safe havens outside their homes where they feel safe and a part of something healthy and positive. Additionally, in their spare time (which is very little since they spend almost all of their time at CMTC working to continue to make it a wonderful, safe, family friendly environment) they research racquets for them and help them with finding the right strings and tensions. They help find the best prices for these racquets. They provide stringing in the shop, which is an absolute must need at a tennis center. My son in high school pops his strings several times a month and having access to easy, convenient stringing is a major bonus. And the Balls and Patrick and Top Seed Tennis make sure to have their racquets ready in a very timely manner. Additionally, the Balls and Top Seed make sure that there are ball machines to use/rent to further their training. But most importantly, my boys know they are safe at CMTC with their coaches. My father, Chuck Pate, was a professional tennis coach, coached on the pro tour and was owner of Tustin Hills Racquet Club. He knows tennis extremely well and thinks there are not better professional coaches than the Balls for kids aspiring to be great players. His endorsement says volumes. Having professional, knowledgeable coaching is essential to the tennis center and without their skills, the tennis center will greatly suffer and decline.

Besides all the above, for the last several years as the stewards of the tennis center, they have improved the facility. They’ve weeded planting beds and planted flowers, cleaned the courts and wind screens, replaced nets, and restored and painted declining structures, all on their own dime. They’ve created a comfortable sitting area inside the clubhouse, adding couches, a rug, indoor plants and a TV viewing area where professional tennis can be watched and give inspiration. This area helps to create a place where people can gather and unite. Again, all of this has been done on their own accord and dime. This is a city facility and yet they’ve used their money and time to improve it and show great pride in “ownership” regardless of actual ownership. The bathrooms are clean and always have towels, soap, papers, and candles burning to create pleasant smells and atmosphere. The shop is filled with rental racquets, snacks and drinks, tennis balls, grips and other needed items for players. Additionally, they sell dog treats for dog owners who come in from the dog park, making the center inviting to more people in the community who come to the park. Attendees to the skate park also often come into the tennis shop to purchase snacks and drinks or use the restrooms and are happily welcomed. Again, more people in the community are being welcomed into the tennis center. Lastly, the Balls have also created many events to gather the tennis community together. They’ve put together tennis events for Halloween, Christmas, Valentine’s Day, etc that include live ball, round robins and catered meals post tennis play. These are fun, wonderful events that bring in revenue for the city, create more sense of community and promote this amazing lifetime sport.

Without the Balls, CMTC would not be the wonderful tennis center it is now. They are essential to the success of the tennis center and to its patrons. They are committed to its betterment and to the community at large. They take pride in their work, in the park, the courts and the tennis center’s appearance. They show genuine care for the center’s patrons and players, including both adults and children. They’ve created a wonderful, welcoming, clean and happy place to gather, celebrate, exercise, enjoy and meet people in our community and to play the great game of tennis. They’ve shown their great work ethic and their stellar mettle. The Balls are the best the city can offer to the people of Costa Mesa overall and will only strengthen the Parks and Recreation department and its programs.

With Sincerity,
Gretchen Allred - Mother & Avid Tennis Player

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:44 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: CM tennis center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: brittany nevins <brittnevins@gmail.com>
Sent: Monday, July 17, 2023 8:41 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: CM tennis center

To whom it may concern,

I just wanted to let the council know that the Ball brothers are doing an excellent job running the CM tennis center. The courts have never looked so good, they are extremely organized with bookings and in the club house and most of all they are so helpful and friendly. To me as a loyal frequent flyer who has been going to the tennis center for the last 10 years, one of the best things about it is the friendly interactions. I'm on 2 tennis teams out of there and I wouldn't change a thing with the way it is run. I have however played a handful of times at the Agape center and it was so run down, trash was flying all over the court because no one has emptied it, the bathrooms were locked and it was so hard to track down a person to open them. To me that is unprofessional and embarrassing. We want people to come to CM tennis to come back and maintain good reputation. Please think hard and wise about your decision on who to leave the responsibility to and who is going to better our community.

Thank you

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:28 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov
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-----Original Message-----

From: Janine Wynn <janinewynn@me.com>
Sent: Monday, July 17, 2023 3:06 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Dear City Councilmembers,

Dear Mayor Stephens,

I am reaching out begging that you reconsider the bid you have given to Agape Tennis to take over the Costa Mesa Tennis Center. I am sure that you feel like you have good reason to make this decision but I hope that you have also weighed the consequences and the losses that will occur if this goes forward. First, the Ball family who has given their hearts and souls to building this center both with the Lloyd family and on their own during a very uncertain time with this city, will be out of jobs. Together, they have successfully created the most friendly and welcoming environment for kids and adults from many diverse backgrounds. I have played tennis for 55 years. I have played with pros in the Bay Area, Lake Tahoe and many here in the Costa-Mesa area and none compare to Cameran, Syd and Carston Ball, who have played in every major tournament in the world including winning Wimbledon! Their wisdom is something you can not pay enough for. They know the game inside and out and it has been my greatest blessing to have played with them for the last 18 years. I know that there are hundreds of women and men just like me who do not want or have the means to join a Country Club where they pay heavy dues. There is no place like Top Seed Costa Mesa where you can feel like a superstar no matter what level you play. So much of the joy of coming to play at the center is knowing we will see amazing people each day and where there is no judgement. We can all continue to grow and improve together. From what I have read and heard about Agape Tennis is that there is no personal interaction. You make a reservation online, and their clinics can be well over 20

people, no one to say the courts are wet if you call and no one to run the tournaments. These are just a few things I have heard from colleagues who have played at Agape's Fountain Valley location just 4 miles north from the Tennis Center. These are honest facts.

Please reconsider your decision. You will not be disappointed.

Thank you for your time and efforts.

Sincerely,

Janine Wynn

"If music be the food of love

.....play on. Shakespeare

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 2:55 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Support the Ball family at CMTC

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Lindi Oldham <lindi.oldham@gmail.com>
Sent: Monday, July 17, 2023 2:50 PM
To: HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Subject: Support the Ball family at CMTC

Dear Costa Mesa City Council Member,

I am writing to you in concern of the Costa Mesa Tennis Center. I know you are busy and work hard to serve your community. I want to thank you for your time. I have been playing tennis at the Costa Mesa Tennis Center for at least eight years now. The Ball family and tennis pros that coach there are the reason my daughter and I choose to play tennis at the Costa Mesa Tennis Center. I am very disappointed to hear Costa Mesa Parks and Recreation have decided to nominate an outside company to run the tennis center instead of the Ball family. For the past seventeen months the Ball family have worked tirelessly to make improvements to the tennis center. The courts are always clean, improvements to the clubhouse and bathrooms have been made and customers are always greeted with a sincere welcome. The Ball family is who the council should want to represent the city of Costa Mesa at the tennis center. I'm extremely saddened that after all their efforts and dedication that your loyalty is not with the people who have made the tennis center what it is today. It's a place where all are welcomed, you feel like family and where the love of tennis is promoted and world class instruction is taught. The Balls have introduced and welcomed many to the game of tennis and as a result built a strong and diverse community at the Costa Mesa Tennis Center. I am pleading for you to reconsider your decision.

Sincerely,
Lindi Oldham
Resident of Irvine

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:27 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Operation of the Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: DAVID HOCHWALD <dah5@me.com>
Sent: Sunday, July 16, 2023 4:59 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Operation of the Costa Mesa Tennis Center

To Costa Mesa City Council members,

I've enjoyed residing with my family in Costa Mesa for over twenty years and have had the privilege of playing tennis at the Costa Mesa Tennis Center for even longer. The strength of this community facility is not and has never been the facility itself but the people who have run the facility. This is even more the case today. Cameron, Carsten and Syd Ball's dedication, expertise, hard work and tireless effort makes the center the great resource it is for the community as does their staff that are always there to greet and help each person with a smile and positive attitude.

My competitive and social experiences in tennis have taken me to many clubs and facilities locally, across the country and the world. The current Costa Mesa Tennis Center is one of the best. The activities, charisma and energy of the center are second to none. Every day the CMTC is busy with social matches, group lessons, adult and junior workouts, young kid's clinics, private lessons, USTA league matches and programs for disadvantaged kids from the community.

The community deserves the expertise of Cameron, Carsten and Syd Ball. Their professional playing careers and coaching experience make them uniquely capable in all aspects of tennis from beginner to professional. Their passion for the sport and the community are contagious.

It will be a great loss for the tennis center and more so for the community if Cameron, Carsten and Syd Ball are not chosen to continue managing and operating the Costa Mesa Tennis Center for years to come. Their track record at

the facility, unique experience, passion, enthusiasm, expertise, caring and energy for tennis and the Costa Mesa community cannot be replaced.

Many facilities have better physical conditions and amenities, but none have the charisma of the Costa Mesa Tennis Center. As I'm sure you know, the center is in bad need of upgrading with at the very least court resurfacing, new backdrops, benches, showers and construction improvements for the shop which is also used by the skateboard park.

The best thing the City Council can do for the future of the Costa Mesa community and future of the Costa Mesa Tennis Center is to fully support Cameron, Carsten and Syd Ball by continuing their management and finally making the necessary upgrades to the facility.

Thank you,

David Hochwald

Dah5@mac.com

(949) 230-7533 cell

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:26 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: amy rice <alzrice@gmail.com>
Sent: Sunday, July 16, 2023 2:33 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa Tennis Center

I'm writing this email in regards to the Ball family running the Costa Mesa Tennis center:

I have been playing tennis at the center with Syd and Cameron Ball since January 2020. I had never played tennis but wanted to try something new where I could be active and social. Over the years I've grown to love tennis and felt like I belonged to not only a new community of friends but a family.

The Balls have been wonderful examples of great teachers and the most genuine people I've ever worked with. The community center has never been run as smooth, welcoming, clean and busy as it has been since they took over.

They are always looking at new ways to bring people to the center. New tournament's, colleges and high schools practicing there, leagues, and clinics running all morning and afternoon. I have seen the Ball family work overtime to make the center a place people want to be, working 80-100hr weeks. You will never find a more dedicated people who love what they do.

They have truly blessed me as well as the Costa Mesa community. It would be a complete shame to have them not involved in the center. So many of us would no longer have the tennis home we all love. Please do not take the Balls away from this community!

-Amy Rice

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:26 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa tennis center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov
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-----Original Message-----

From: mandy6wheeler@gmail.com <mandy6wheeler@gmail.com>
Sent: Saturday, July 15, 2023 3:19 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa tennis center

Costa Mesa City Council Members,

I live in Eastside Costa Mesa area and play tennis at the Costa Mesa Tennis center several days a week. It is the highlight of my week and it is all because of the Ball family and how well they run the tennis center. They have built an amazing program there and created a tennis family that is a huge part of my life. My children have taken lessons there over the years and it is a place we love to be.

Please let the Ball family continue to run the tennis center. It is a huge part of our community and it would be devastating to lose that. They have proven themselves over and over again as smart business minded individuals and as amazing tennis coaches. They truly care about their customers, the tennis family they have grown, and about the community.

Mandy Wheeler
949-929-2284

Sent from my iPhone

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 8:26 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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-----Original Message-----

From: dan@chicagodans.com <dan@chicagodans.com>
Sent: Saturday, July 15, 2023 2:41 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Costa Mesa Tennis Center

To whom it may concern;

I understand that there is going to be a vote this Tuesday night in regards to who will be taking over management of the Costa Mesa Tennis Center. Unfortunately I am out of town and will not be able to attend this meeting.

The purpose of my email is to inform you that my family and I have been attending Costa Mesa Tennis Center for approximately 3 years. I loved the center when it was managed under Hank and Maureen. And now that the Ball family has been managing it, I can truly say it has been outstanding. My son has been playing tennis there 3 to 4 times a week and is on the spring and fall tennis team coached by coach Eduardo. I also play there and take some private lessons. All the coaches from Eduardo Reyes, coach Patrick and all the Ball brothers: Cameron, Carsten, Christian and their father Sid have all been wonderful. I really hope that you are strongly considering them to continue to manage this property. Their hard work and dedication to this center has been greatly appreciated! I'm confident that they will continue to make this tennis center great. Please consider them as your first choice to running this facility.

Best regards,
Dan Wateska
773.610.5399

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From: Ann Stevenson <annstevenson94@yahoo.com>
Sent: Monday, July 17, 2023 8:22 AM
To: CITY CLERK
Subject: Costa Mesa Tennis Center

Hello City Council members

I am writing to you to let you know of my support of the Ball family continuing to run Costa Mesa Tennis Center. They've done an excellent job since they've taken over. The facilities are clean and have been nicely upgraded. The staff is friendly and helpful. Also, the Ball family is a local family and have been at the tennis center longer than I've been going there and I started going in 2009. They've proven they can meet and exceed the needs of the community in providing a well run tennis center. Please consider being loyal to the community and this family who have been part of the soul of the Costa Mesa Tennis Center and the community for a very long time.

Thank you for your time and consideration.

Ann Stevenson- resident of Newport Mesa since 1971

Sent from my iPhone

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From: Dee Harriman <dee.harriman@advantagesolutions.net>
Sent: Sunday, July 16, 2023 6:16 PM
To: CITY CLERK
Subject: Public Comment on Agenda #1 of New Business - Costa Mesa Tennis Center

Good afternoon,

I am unable to attend the council meeting on Tuesday and I would like to request my comment below be read into public record.

Good evening City Council Members and Mayor Stephens,

My name is Dee Harriman and I have lived in Costa Mesa over 40 years. My children went to school at St John the Baptist and Costa Mesa HS.

Costa Mesa is our home. Not only do we live here, but we go to church here, shop, support the local communities and get involved with charities that support the community.

I have been playing at the tennis center for about 30 years. I am very thankful for the tennis center as not only are they decent facilities, but I have forged many friendships over the years playing tennis at CMTC.

Currently, I belong and manage a USTA and a Sundowners team with about 35 ladies from both teams combined. In all transparency, I was very apprehensive when you awarded the Ball brothers and partners the management of the facility after Hank Lloyd retired.

For the past 5 months, I have witnessed and enjoyed the improvements made by this group. While there were some growing pains, they have done a great job

Improving tennis for those of us who play there. They foster and encourage team play by keeping fees affordable and giving us the courts for league play.

They provide tennis instruction with multiple instructors and they organize social tennis events to keep the tennis community playing. One always sees one of the brothers

at the courts or in the clubhouse helping players. They have brought tournament play so that we can see semi-pros and future pros playing in our tennis center!

I understand you are considering Agape to manage the center. I hope you **DO NOT** award this company CMTC for the following reasons:

- They have lost so many teams playing there, some of which came to CMTC. Have you inquired how many teams play there currently compared to when they acquired it?
- They have raised the prices, decreased the services, and are not supportive of team play.
- There is zero management presence in the facility on a daily basis. The office is staffed by hourly employees.
- Maintenance of the courts is minimal.

Agape is not what Costa Mesa tennis is about. Hank Lloyd created a close knit tennis community and the Ball brothers have managed to keep us intact.

I implore you to wait until you speak to people like me, who play at the facility before making a decision. As for my vote, I have seen first-hand that the Ball brothers have proven they can do a great job but more importantly, they want to foster and GROW our tennis community. They are a part of it and they LIVE it daily.

From: Jen R <jenniferrichardson24@gmail.com>
Sent: Sunday, July 16, 2023 6:14 PM
To: CITY CLERK
Subject: Regarding Agenda Item #23-1295 COSTA MESA TENNIS CENTER OPERATIONS scheduled for the 07/18/23 meeting

Dear Mayor Stephens, Mayor Pro Tem Harlan, and Councilmembers Marr, Chavez, Gameros, Harper, and Reynolds:

For the past six years, my husband Douglas and I have utilized the services provided by the ownership and staff at the Costa Mesa Tennis Center. Former proprietors Hank and Maureen Lloyd brought a depth and breadth of experience, care, and commitment to the tennis community; we're grateful for what they did for Costa Mesa as well as the sport and were sorry to see them retire.

Afterward, we welcomed the fresh take on the business by Top Seed Inc., the Ball family, and staff including Coach Patrick Keye and Eduardo Reyes. The Center continues to offer incredible benefits such as drills and lessons from ATP players, product knowledge and up-to-the-minute information from Coach Patrick, and unparalleled enthusiasm by players of all ages and rankings.

It is our firm belief that the Ball family and Top Seed Inc.'s staff will continue providing a premium level of service and care to players at Costa Mesa Tennis Center.

Warm regards,
Jennifer and Douglas Richardson
Santa Ana, California

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From: Stoeckel, Christine L <Christine.Stoeckel@uhc.com>
Sent: Saturday, July 15, 2023 6:44 PM
To: CITY CLERK
Subject: Costa Mesa Tennis Center - a vote for the Balls instead of Agape

Importance: High

To Whom It May Concern,

My name is Christy Stoeckel and I have played tennis at the Costa Mesa tennis center for approximately 15 years. I was a Costa Mesa resident for 10 years. Even after I moved to Laguna Beach 11 years ago, I decided it was worth the journey up there because of the nice facility, amazing coaches and wonderful other players.

I was dismayed to hear the news that the city has decided to give their endorsement to Agape.

You will be hard pressed to find anyone who plays at the center to agree that Agape, instead of the Ball family, is a good idea.

I am sending this as an endorsement for Carsten and Cameron Ball (and their father Syd Ball) to be selected as the operators of the CMTC.

The previous operators, Hank and Maureen Lloyd, did a great job and created a wonderful tennis environment. Since their retirement, Carsten and Cameron have run things. The amount of hours these guys have put in is remarkable. It's clearly been a labor of love and we all see it.

The facility is always tidy. Courts are free of leaves and debris. If there has been rain, these guys are out there first thing to roll out the courts to try to allow all of us with 8am start times to hopefully keep our sessions. The pro shop is always staffed with a friendly desk attendant. The restrooms are spotless and always stocked with supplies. Stringing services are available. Cold drinks can be purchased. All my friends that have kids playing there say that they feel safe knowing there is adult supervision before and after classes. All of this has been due to the hard work of the Ball family.

And we haven't even discussed the coaching yet. To have former pro players/coaches running classes, lessons and clinics is a highlight of playing at CMTC. All of the Ball family are top notch at what they do.

Is anyone involved in the decision making process actually a tennis player? Have you been to the Fountain Valley facility and compared it to what we have going at CMTC? What Agape provides in Fountain Valley is a pitiful comparison. The courts aren't as well maintained and the times I have been there, there is never anyone available to help or ask a question of.

CMTC is a great place that provides tremendous camaraderie, friendship, training and competition for our tennis community. It feels like a family there. The Balls have been a huge part of what has been built. I am confident they will continue to provide a great experience for all who play there. And if they leave, so will many, many of us.

Thank you,

Christy Stoeckel

THE REVIEWS ON YELP for Fountain Valley (Agape)

The few good reviews are much older – six years or more. A different operator back then it seems. Since Agape – it's just bad news.



Hai T.

Cypress, CA

@ 84 ★ 28 📷 1



12/13/2021

Not okay with this place now that it's agape. Rates are \$12 at 6pm??? I reserved 2 hours and they had pickle ball set up on the court and didn't come out to clear it. It's made worse as the pickle ball players weren't leaving. The front desk girl did absolutely nothing to help except sit there and talk to her friend. I was okay with it as the courts next to our reserved was open but then we had to leave cause it had been reserved. The court next to us said they were forced to a different court too.

This is made worst when they tried to charge me for 2 hours when we played for only 1.5 hours because they can't run their court properly. They're really taking advantage of the limited courts as public school courts are all locked up.



Tea W.

Garden Grove, CA

@ 0 ★ 3



8/3/2022

Poor management company, need improvement or get out. Been playing tennis there for 10 years courts reservation is lousy and court upkeep is poorly done , damaged net not being replaced, gates not open on reserved courts until office is called

Useful

Funny

Cool



Sally M.

Anaheim, CA

@ 0 ★ 11 📷 4



8/22/2019

We were playing and they came interrupted the game and kicked my friends out because it was 2 minutes after the time is up! although it was evening and no one reserved the court after us , they were very greedy and rude, really unprofessional, shame on them they could've just let us play for another 5-10 minutes, it wouldn't do then any harm specially that the other courts were empty. They could have handle the situation in much professional way... I'm not why they charge people this is a park and it should be free from the first place..

From: Cherie Sharp <cheriedsharp@gmail.com>
Sent: Saturday, July 15, 2023 3:55 PM
To: CITY CLERK
Subject: 7/18 Meeting: New Business Agenda Item #1

Dear City Council,

I am writing to express my sincere disapproval of the staff's recommendation for the City Council to award the operation agreement for the Costa Mesa Tennis Center to Agape Tennis Academy.

Top Seed and the Ball Family have done a wonderful, professional job managing the tennis center since Hank and Maureen Lloyd retired! Not only have they revamped the physical location and worked hard to maintain the sense of community we all love, but they have a professional network that runs deep.

Have you ever visited the Fountain Valley facility that Agape runs? I played there last summer when we were not able to get a court at Costa Mesa. It was truly disgusting. Litter on the courts, filthy and broken equipment, and a tiny facility office run by a bored, unfriendly attendant.

Please listen to the constituents who love the tennis center and have played for years. We welcome change and new community efforts like pickleball, but changing the management is a shortsighted, horrible idea.

Thank you!

Cherie Sharp
949 887 2658

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From: Rachel De los Santos <rdelossantos414@gmail.com>
Sent: Saturday, July 15, 2023 1:48 PM
To: CITY CLERK
Subject: Urgent Appeal to Preserve Costa Mesa Tennis Center

Dear Members of the City Council,

I hope this email finds you well. I am writing to express my deep concern regarding the fate of our beloved Costa Mesa Tennis Center (CMTC). As a long-time member of this community and an avid tennis player, I cannot stress enough how vital it is to keep the heart and soul of CMTC intact by retaining its current operators.

CMTC has been more than just a place to play tennis; it has been a home away from home for myself and my daughter. The dedication and passion exhibited by the Ball family, Eduardo Reyes and ever other member of the staff since Hank and Maureen Lloyd's retirement have been invaluable in making CMTC the place it is today. They have invested a tremendous amount of time and energy into creating a sense of community and fostering the love of tennis in all of us who frequent the facility.

I kindly request that, before making any decisions, you take the time to visit the Fountain Valley tennis center in person. There, you can witness firsthand the detrimental consequences of letting Agape Tennis Academy take over. The damage inflicted on their facility is something we cannot afford to risk at CMTC.

I urge you to reconsider the current contract negotiations and instead maintain the current operators who have proven their commitment to the center's success over the years. It is crucial to listen to the supporters who will be present at the meeting on Tuesday night, as well as take into consideration the numerous emails from those unable to attend in person.

I understand that you may not personally play tennis at CMTC, but please understand that this decision holds immense weight for those of us who do. For many of us, CMTC is more than just a place to play sports; it is a second home filled with cherished memories and camaraderie.

Preserving CMTC's essence and continuity is vital for the well-being of our community and its residents. I sincerely hope you will hear our plea and prioritize the sentiments of those who call CMTC their second home.

Thank you for your attention and understanding.

Sincerely,

Rachel de los Santos

From: HAUSER, JANET
Sent: Friday, July 14, 2023 4:34 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: CMTC

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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Please note that It is required that all guests check in with our Concierge Staff, located on the 1st Floor Lobby, upon arrival at City Hall.

-----Original Message-----

From: Laura Garner <largar@me.com>
Sent: Friday, July 14, 2023 4:33 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: CMTC

Hello,

I have been going to the CMTC for almost a decade and it has been such a haven for me and my family. The Ball family have such a personal approach and touch to the way they do things. They have created something truly special and have been running the center expertly since the transition. If there were to be other owners to come in, it would lose ALL of that instantly. The Balls have created this environment and have cultivated it for decades of years and to give the ownership would destroy what they have built and make the new owners have to start over from scratch. What would be the point of that? When there is such a good thing going on right now.

Please go with the Ball family to run the CMTC. You really would be doing the community a huge service by doing so. To go with another group would be equivalent to ripping out a beautiful oak tree that provides food and shade to the community, and to plant an artificial tree. It would never be able to compare to what the oak tree is now. That might sound dramatic but I want you to understand how impactful it would be for all who belong to that community and who will in the future.

Thank you for listening.

Laura Garner

From: Diane Beach <beachdiane5@gmail.com>
Sent: Friday, July 14, 2023 1:17 PM
To: CITY CLERK
Subject: Costa Mesa Tennis Center

I have been playing tennis at CMTC for 15 years. It would be very unfortunate if the removal of the Ball family happened. They are wonderful coaches, tennis players, and human beings. They offer lots of clinics, camps and classes for all different levels of player. People really appreciate the caring and friendly and personal approach they offer. We love that! Don't remove them.

Sent from my iPhone

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From: HAUSER, JANET
Sent: Friday, July 14, 2023 8:24 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Laura OLeary <olearyfam@sbcglobal.net>
Sent: Thursday, July 13, 2023 7:33 PM
To: HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Subject: Costa Mesa Tennis Center

Hi!

I want to make sure that the city council is aware of the fantastic job the Ball Family and Top Seed Tennis are doing in running the Costa Mesa Tennis Center. Cameron Ball gets to the courts by 6:30 a.m. and blows all of the courts every morning. He takes great pride in the cleanliness of the courts at CMTC. I play in clinics, league matches and social matches on these courts and have seen him in action. I have also played on the FV courts that Agape runs and they are always dirty with trash overflowing. There is never anyone in the office to help with court reservations.

The courts at CMTC are always busy and several women's leagues play out of these courts. If Agape takes over the running of these courts, they will change 1/2 of these courts into pickle ball courts and that would end the majority of leagues that play out of CMTC.

The Ball Family and Top Seed Tennis have seamlessly taken over where Hank and Maureen left off and the feeling of community still exists here. Please continue to let them run the CMTC! It would be a huge disservice to the community to change and have someone else run it..

Thanks for listening!

Laura O'Leary
262 Walnut Street

From: HAUSER, JANET
Sent: Thursday, July 13, 2023 4:51 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Support of the BALL FAMILY (CMTC)

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Jamie Winterton <jamieeverson@gmail.com>
Sent: Thursday, July 13, 2023 4:50 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Support of the BALL FAMILY (CMTC)

Hello,

My name is Jamie Winterton and I live with my husband and 3 children in College Park, Costa Mesa. For the past 5 years I have played in a tennis clinic with coaches: Syd, Carsten, Cameron, and Christian Ball at the CMTC. It started as a fun outlet from the hectic life of child raising but quickly became a community that felt like family. The Ball family created an environment of support, love, friendship, and encouragement. They take an interest in everyone that steps foot into the CMTC. They have coached all three of my children and instilled a love of the sport in each of them. They have added value to the property through beautifying the grounds and clubhouse that not only benefit the tennis center patrons but the skatepark, dog park, and casual park users as well. I have truly grown so attached to the Ball family and the environment they have created. They are fixtures of the CMTC and if they were no longer there, I imagine a huge percentage of the CMTC patrons would be extremely disappointed.

Thank you for your time and attention.

Best,
Jamie, Jimmy, Elliot, Soren, and Wesley Winterton

From: Rachel Waite <rachelwaite1234@icloud.com>
Sent: Thursday, July 13, 2023 5:14 PM
To: CITY CLERK

I have been playing tennis at the Costa Mesa Tennis center for 10 years! The Balls are like family. I love the tennis community so much. I look forward to tennis with my friends each week. I strongly feel that the Balls are the best candidates for running the center, they put their blood sweat and tears into it. I know that their village will be heard on Tuesday, and you will see why they are loved so much. I will be there to show my support and love for them.

Thank you!

Rachel Waite

Sent from my iPhone

Sent from my iPhone

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From: HAUSER, JANET
Sent: Thursday, July 13, 2023 4:51 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Support of the BALL FAMILY (CMTC)

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Jamie Winterton <jamieeverson@gmail.com>
Sent: Thursday, July 13, 2023 4:50 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Support of the BALL FAMILY (CMTC)

Hello,

My name is Jamie Winterton and I live with my husband and 3 children in College Park, Costa Mesa. For the past 5 years I have played in a tennis clinic with coaches: Syd, Carsten, Cameron, and Christian Ball at the CMTC. It started as a fun outlet from the hectic life of child raising but quickly became a community that felt like family. The Ball family created an environment of support, love, friendship, and encouragement. They take an interest in everyone that steps foot into the CMTC. They have coached all three of my children and instilled a love of the sport in each of them. They have added value to the property through beautifying the grounds and clubhouse that not only benefit the tennis center patrons but the skatepark, dog park, and casual park users as well. I have truly grown so attached to the Ball family and the environment they have created. They are fixtures of the CMTC and if they were no longer there, I imagine a huge percentage of the CMTC patrons would be extremely disappointed.

Thank you for your time and attention.

Best,
Jamie, Jimmy, Elliot, Soren, and Wesley Winterton

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From: Brandon McKennon <brandon@breezeit.com>
Sent: Thursday, July 13, 2023 1:09 PM
To: John Stephens <john@sf-lawyers.com>
Cc: Michael McKennon <mm@dbbmckennon.com>
Subject: Costa Mesa Tennis Center

Hey John,

Hope you are doing well!

Quick question, what is going on with the Costa Mesa Tennis Center? I guess it is changing ownership?

We know the guys (Carsten Ball) and family that run it currently and they are great guys. They have been doing a ton for the community with their involvement running and operating the tennis center. The courts are always full now and they run a GREAT program for jr's. Additionally, they are from the Newport Mesa area.

Any information would be appreciated.

Thanks,

Brandon McKennon
Managing Partner



p. 949.681.9676
brandon@breezeit.com
www.breezeit.com

Breeze IT, Inc.
3525 Hyland Ave. Suite 160
Costa Mesa, CA 92626

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From: HAUSER, JANET
Sent: Wednesday, July 12, 2023 4:41 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Who Will Operate the Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: richardgude@gmail.com <richardgude@gmail.com>
Sent: Wednesday, July 12, 2023 4:39 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Who Will Operate the Costa Mesa Tennis Center

Hello Costa Mesa City Council Members,

I used to belong to the Palisades Tennis Club, a private tennis facility in Newport Beach for 20+ years. About the time Hank Lloyd retired from the Costa Mesa Tennis Center, I found myself playing almost exclusively at the CMTC so dropped my PTC membership. I found playing tennis at the CMTC to be competitive, fun and relaxing.

Having worked in the tennis world for 40+ years managing marketing promotions at over 75 private and community tennis clubs across CA, AZ and NV, I've found very few that have the activity and charisma that CMTC has.

CMTC doesn't have the big clubhouse, restaurant nor pool, but it has something else which is quite unique...3 individuals well known in the tennis world, all with the last name Ball - **Cameron Ball, Carston Ball and Syd Ball**. Cameron, Carsten and Syd have an unparalleled level of passion. Their love for tennis and the community is infectious and makes CMTC the unique high-level facility it is.

Cameron was a highly ranked National and International junior tournament player before playing professionally. Carsten's professional career was highlighted with 5 Futures titles and a run to the finals at the 2009 LA Tennis Open. Syd's professional career included 7 doubles titles and 14 runner-up titles. He was a doubles finalist at the 1974 Australian Open. Syd and Carsten are 1 of only 2 father/son combinations to have

played Davis Cup for Australia. The experience of this group makes them uniquely experienced in all facets of tennis from beginners to seasoned professionals.

The CMTC is always a busy tennis hub for social matches, group lessons, adult and junior workouts, young kid's clinics, private lessons, USTA league matches and programs for disadvantaged kids from the community. When entering the CMTC facility you are always greeted by enthusiastic staff members with a smile! In my opinion, it's not about having 12 tennis courts – its about the management who provides top quality programs, lessons, tournaments in a friendly and inclusive environment.

I am very hopeful that Cameron, Carston and Syd Ball continue managing and operating the Costa Mesa Tennis Center for years to come.

Thank you.

Dick Gude

Dick Gude
(714) 928-2972 cell
richardgude@gmail.com

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From: HAUSER, JANET
Sent: Monday, July 17, 2023 10:11 AM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: PLS VOTE "NO" ON SHELTER EXPANSION

Importance: High

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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From: Wendy Leece <leecefam@sbcglobal.net>
Sent: Monday, July 17, 2023 10:09 AM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: PLS VOTE "NO" ON SHELTER EXPANSION
Importance: High

Good morning Honorable Mayor and Council Members,

Please vote no: POTENTIAL BEHAVIORAL HEALTH UNIT AT COSTA MESA BRIDGE SHELTER THROUGH GRANT FUNDED PARTNERSHIP WITH COUNTY

1. **Costa Mesa has done more than its share in the County and State to help our homeless citizens.** Our City is a model for other cities to be proactive.
2. In 2011 Costa Mesa was the first city to have a homeless task force with a good plan to help Costa Mesa's homeless citizens and we continue to intervene with many public and volunteer efforts i.e. Trellis Homeless project.
3. Rick Francis and I presented a power point to ACC OC to encourage other OC cities to do their part. **Cricketts.** (Huntington Beach did step up).
4. **The Mayor went to Texas to tour a homeless shelter and brought those ideas back home.**

5. We, the taxpayers fund a homeless shelter for \$1.8 million from general fund.
6. Be Well OC is going to open a new campus in Irvine to address behavioral health.
7. College Hospital serves our community with excellent behavioral health strategies for the mentally ill.
8. To encumber the city with more unknown financial obligations to help homeless citizens would be foolish.
9. Please “count the cost” to our future city budget.
10. Delaying CIP projects which residents have been expecting for many years and ALSO RISKING loss of grant \$ would be unfair and very disappointing.

From the staff report:

“Thereafter, the City can apply to continue funding in Round Two, however, at this time there are no funds set aside for Round Two. If no other funding source were available, the City’s General Fund contribution would grow by at least \$2.2 million, assuming contracts increase 3% per year, for an estimated total of \$4.0 million for the City’s Bridge Shelter Program. Based on the City of Costa Mesa’s financial outlook of the General Fund, it is unknown at this time if there would be sufficient available funds to cover this cost, among other fixed cost increases.

Finally, the legislation language specifically states that the construction must be finalized within one year of the contract approval date. Since this stringent construction schedule is not feasible, the City could risk the \$3.8 million in grant funds for any construction costs expended. While we have received assurances that this is not likely the case, we have not been able to secure such a commitment in writing; hence the precaution.”

Please VOTE NO and put your commitment to Costa Mesans and CIP projects first.

Thank you,

Wendy Leece

“The test of the morality of a society is what it does for its children.” Dietrich Bonhoeffer

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From: Kim Hendricks <kimhendricks26@gmail.com>
Sent: Tuesday, July 18, 2023 11:19 AM
To: CITY CLERK; TERAN, STACY; GREEN, BRENDA
Subject: Comments for #4 under New Business File#23-1203

Please vote no: POTENTIAL BEHAVIORAL HEALTH UNIT AT COSTA MESA BRIDGE SHELTER THROUGH GRANT FUNDED PARTNERSHIP WITH COUNTY

Delaying CIP projects which residents have been expecting for many years and ALSO RISKING loss of grant \$ would be unfair and WRONG to do the community and FAIRVIEW PARK! Hasn't your May 2, 2023 order to allow glider planes in Fairview Park enough damage and disregard to Fairview Park? Now, you threaten restoration and safety in Fairview Park after the community has been fighting for it for years!!!

1. **Costa Mesa has done more than its share in the County and State to help our homeless citizens.** Our City is a model for other cities to be proactive.
2. In 2011 Costa Mesa was the first city to have a homeless task force with a good plan to help Costa Mesa's homeless citizens and we continue to intervene with many public and volunteer efforts i.e. Trellis Homeless project.
3. We, the taxpayers fund a homeless shelter for \$1.8 million from general fund.
4. Be Well OC is going to open a new campus in Irvine to address behavioral health.
5. College Hospital serves our community with excellent behavioral health strategies for the mentally ill.
6. **To encumber the city with more unknown financial obligations to help homeless citizens would be foolish.**

Please

VOTE NO and put your commitment to Costa Mesans and CIP projects first.

Kim Hendricks

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July 18, 2023 Costa Mesa City Council Meeting

Please accept my comments for #9 on the Consent Calendar Item#23-1291,
Titled: **2021 and 2022 Annual Review of the Costa Mesa 2015-2035 General Plan**

I understand that all the elements of a General Plan affect each other. In my opinion, they should fit together into a good comprehensive whole where they all support each other.

Focusing on just 3 of the elements: **Conservation Element, Open Space and Recreation Element, and Historical and Cultural Resources Element**, I have some concerns and questions about what is said in the General Plan and what city council is doing.

The Conservation Element **Goal CON-1: “Preserved and Restored Natural Coastal Habitat and Landforms**. It continues to say that, “It is the goal of the City of Costa Mesa to provide residents with high-quality environment through the conservation of resources, including land, water, wildlife, and vegetation, and the protection of areas of unique natural beauty. (2000 GP Goal CON-1)”

The City has failed in this goal when city council directed city staff at the May 2, 2023 city council meeting to allow glider planes to fly in Fairview Park. Fairview Park is the only nature park in Costa Mesa with endangered plants and animals and the city council went against ALL recommendations by USFW, CDFW, city staff, city committee, and the community when they ordered city staff to allow this in Fairview Park. Many creatures rely on the soil for their survival such as Sweat Bees and it was negligent by city council to allow HSS to remove native plants and scrape the ground. This kind of irrational decision to allow this destruction of a unique ecosystem, does NOT fulfill the Conservation Element Goal and Objectives and has negatively affected the whole community.

The Open Space and Recreation Element Goal and Objective NOT met by city council in their May 2, 2023 order to allow glider planes to fly in Fairview Park.

The OSR – Goal and Objective is to have a “Balanced and Accessible System of Parks and Open Space” and Provide a high-quality environment through the

development of recreation resources and preservation of open space that meets community needs in Costa Mesa. (2000 GP Objective OSR -1A)

The destruction of native plants for a private group's hobby that does NOT serve the whole community is stealing park space from the community and not preserving the open space. Costa Mesa is supposed to have 4.26 acres of open space per 1,000 residents. In 2015, Costa Mesa was under 3 acres. This taking away of open space and not preserving it has failed the goal and objective of this element and negatively affects the whole community.

The Historical and Cultural Resources Element was also negatively impacted by the city council's May 2, 2023 order to allow glider planes in Fairview Park. Fairview Park is home to two core archaeological sites: ORA-58, and ORA-506.

ORA-58 is located on the west side of Fairview Park and any good steward of the park would know that disturbance to the ground should be closely monitored by an archaeologist, paleontologist, or authorized Native American. Artifacts have been found near the end of Pacific Ave. when the city wanted to dig there in 2015.

The city council ordering city staff to have glider planes in Fairview Park resulted in the Harbor Soaring Society not only taking out native plants that took a few years to recover, but they were scraping the ground too. This type of altering to a natural environment home to a near-by core archaeologist by a bunch of hobbyists is NOT fulfilling the Historical and Cultural Resources goal and objectives.

City Council has disappointed many people in the community regarding their May 2, 2023. One resident took it upon himself to start a petition on the day of destruction by HSS in Fairview Park, July 15, 2023. This petition on Change.org has already 295 signatures. The community is outraged by city council's disregard for Fairview Park's plants and animals. The City Council has stopped the city from meeting these goals and objectives for 2023.

Kim Hendricks

Fairview Park Alliance

This is a response to the many inaccuracies put forth by the Harbor Soaring Society (HSS) in their May 2, 2023 written comments submitted to City Council and comments referencing it by president of the harbor soaring society, Mr. Mat Garcia.

HSS first paragraph says that the HSS “recommends implementation of the actions City Council approved at the September 21, 2021 meeting” and “Absent any new substantive, empirical data or analyses from regulatory agencies or independent, authoritative sources, we believe it is appropriate to proceed with the City Council’s approved actions. No such information has been provided in the latest staff report.” **FICTION**

FACT: California Department of Wildlife (CDFW) provided their recommendation to city staff in an email dated March 20, 2023 from their Senior Environmental Specialist Supervisor stating their “**SUPPORT FOR FULL CLOSURE OF THE FLYING FIELD DUE TO IMPACTS TO SENSITIVE BIOLOGICAL RESOURCES.**” . This email came two years after the September 21, 2021 city council motion and is new substantive information from an authoritative source.

HSS says that model glider flyer is “recognized in the Public Use Objectives of the current Fairview Park Master Plan and indeed is included in the third defined objective of the plan: *Provide for continuation of the organized uses that have historically occurred on the site, including model railroading, model airplane, and model glider flying.* (Pg. 27) The plan presents a park for passive uses, including walking, jogging, biking and quiet contemplation, and includes a model railroad, glider and kite flying, and group picnicking all offered without compromising the overall passive nature of the plan. (Pg. 28) **FICTION**

FACT: HSS failed to provide the entire paragraph leading up to ‘Public Use Objectives’ (FPMP p. 28) Which says, “**The natural setting will dominate and provide the opportunity for walking, jogging, biking, and quiet contemplation.**” There are many uses proposed in the Fairview Park Master Plan that DO NOT align with this goal and the FPMP recognizes that with each successive update, proposed uses will be taken out due to their incompatibility with the natural resources. “**The plans involved a range of activities gradually moving to more passive uses in each successive plan.**” (FPMP p.8) Under 5. Design Objectives in the FPMP it says, “**The overwhelming consensus is to continue a park for passive uses by individuals and small groups and to enhance the natural environment of the park for those uses and as a habitat preserve.**” (FPMP p.25) The many uses that have been deleted in FPMP updates include a play area, dog park, botanical garden, bus turnaround, parking lot, group picnic site, and more.

HSS claims on page 2 of their comments, “The flying of glider aircraft is specifically noted as an activity *“compatible with the natural habitat restoration and archaeological preservation to occur in the major portion of the site”* within the Fairview Park Master Plan on several occasions. **FICTION**

FACT: What HSS claims is simply not there in the FPMP and that is probably why they don't put any page numbers to reference their false information.

What is in the FPMP is,

“However, the overall policy direction for passive, natural preservation and restoration is to guide all detail development actions.” (FPMP p.28)

HSS continues in their comments to compare their flying to the model railroad use but what HSS fails to recognize is that the model railroad is providing the public with an opportunity to get close to the natural resources in Fairview Park without trampling or negatively impacting them. The railroad can only go where the tracks have been laid. The glider planes are unpredictable. There are numerous accounts of glider planes going in vernal pools, crashing and burning in sensitive habitat, threatening public safety, injuring residents, threatening police helicopters, using weed killer in sensitive areas, actually hitting birds, and much more. Through all this, HSS likes that the city has been “lenient”. (see attached HSS Newsletters zip file) HSS poses a conflict unlike the model railroad does.

HSS continues on pg. 3 of their comments to talk about Measure AA and says, “Clearly, closing the flying field is an alteration that reduces benefits to the public and changes the ‘As Built’ condition of the park. An option that includes modifications to the use, and/or movement of the field will have consequences from Measure AA, potentially including the requirement of a full vote of the public to be implemented.” **FICTION**

FACT: There is no ‘fly field’ in the FPMP so there is no modification or alteration to Measure AA by keeping the ‘fly field’ closed. It is a vernal pool watershed. HSS seems to know this because proposing a vote of the public wouldn’t be talked about unless HSS knew that there was no ‘fly field’ in the FPMP in the first place.

HSS comments continue to say that all recommendations by CDFW as well as the comprehensive evaluation that city staff spent over a year and a half doing should be disregarded. The verbal attacks on CDFW, and city staff not showing ‘good faith’ is not based on any evidence. HSS saying the city contracted biologist cannot be listened to because he works for the city is unreasonable and unwarranted. The community feels that city council should listen to environmental experts, city staff, city committee, and the community and NOT

a small group of flyers who push for their degrading hobby and are not environmentalist experts?

The HSS president, Mr. Garcia, told city council at the May 2, 2023 city council meeting, that city staff was the only ones against flying in Fairview Park. **FICTION**

FACT: That is simply not true and there is much evidence to support that it is not true. The city committee, the Fairview Park Steering Committee, of which Mr. Garcia is a member of, also voted against any flying in Fairview Park because not only of the environmental degradation it would cause but also because of the public safety and enforcement issues. Wouldn't Mr. Garcia know what the committee voted on since he is a part of it? Why would he say that only city staff was against flying in Fairview Park? Does he not have a memory? Is he intentionally spreading misinformation? What other reason could there be?

The community once again feels like it has to fight to save Fairview Park since city council is disregarding reason, experts, and the community.

Hey John!
It's Kris Serven

I would do this tonight- but I cannot attend the meeting. Wanted to say that I have know David Callahan of Agape for two years. I've been coached my him, play in his leagues and play pb with him.

He does a good job of taking care of the players around him. He's timely, efficient and wants the best for everyone. A few of my friends are going tonight- I look forward to possibly playing pb in CM!

I've been playing 4x a week - (a little much I know) for awhile and I'm hooked. I don't know anything about who/how it's run in CM now, but Agape would do a stand up job for y'all!

From: [GREEN, BRENDA](#)
To: [TERAN, STACY](#)
Subject: FW: Inappropriate Blast Re: Tennis Center Contract
Date: Tuesday, July 18, 2023 2:29:33 PM
Attachments: [image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image002.wmz](#)
[image008.png](#)

Brenda Green

City Clerk
City of Costa Mesa
714/754-5221

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From: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>
Sent: Tuesday, July 18, 2023 2:21 PM
To: GREEN, BRENDA <brenda.green@costamesaca.gov>
Subject: FW: Inappropriate Blast Re: Tennis Center Contract

FYI – please see below – can we add to the public comments received already?

Carol Molina

Finance Director | 714-754-5036
carol.molina@costamesaca.gov
77 Fair Drive | Costa Mesa | CA 92626



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From: Barbara Hinshaw <bhinshaw@hotmail.com>
Sent: Monday, July 17, 2023 6:18 PM
To: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>; CITY MANAGER DEPARTMENT <CITYMGR@COSTAMESACA.GOV>
Cc: STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>;

REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; MINTER, JASON
<JASON.MINTER@costamesaca.gov>

Subject: Inappropriate Blast Re: Tennis Center Contract

Dear Lori and Carol,

This post is being blasted to everyone and is so inappropriate. Would the city really want these type of bullies who put down other people who own small businesses and their accomplishments, with phrases like “shit show” and rallying individuals to show up tomorrow to the City Council Meeting to put them down verbally. If Top Seed/Ball Brothers are unhappy with the City’s decision there is a much different, mature, business approach that could have been taken.

This blast says it all on how the CM Tennis Center has been run the last 15 months. Bullying and deceit. Isn’t pickleball one of the request for the new contractor to put in place? Why is that bad? Of course fees will go up just like everything else in the world, bread and butter. No one who currently works at the Tennis Center is a Costa Mesa resident.

I just wanted to make you aware of how Top Seed and Ball Family are reacting to what I am sure has been a fair process done by the both of you and your staff. Maybe showing them a side by side on how you made your decision would be helpful.

I appreciate your time and thank you,
Barbara Hinshaw
District 6

On Tuesday July 18th at 6 pm Costa Mesa City Council will vote on who operates the Costa Mesa Tennis Center. The agenda will appear on the city's web site.



What you can do:

1. Attend the meeting and voice your opinion on this when the item comes up. Likely around 7 pm or after.
2. Email your opinion to citycouncil@costamesaca.gov



David

vs.

GOLIATH

BALL FAMILY

AGAPE GROUP

- 30 + years running Tennis Court
- Preserve premier tennis experience
- Local Family
- Keep dues low

- Pickleball over Tennis
- Will raise dues
- Not locals
- Turned FV Tennis Center into a shithole

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:25 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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Please note that it is required that all guests check in with our Concierge Staff, located on the 1st Floor Lobby, upon arrival at City Hall.

-----Original Message-----

From: abmathews <abmathews@cox.net>

Sent: Tuesday, July 18, 2023 3:28 PM

To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>; CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>

Subject: Costa Mesa Tennis Center

I have learned that the Costa Mesa City Council is considering replacing Top Seed Tennis, run by the Ball family, with Agape Tennis. Further than several of the tennis courts would be replaced with pickleball courts and the facility would be run by Agape with a skeleton crew. This would be a travesty to the residents of Costa Mesa and to all the tennis players that use this wonderful facility. The Ball family have dramatically improved operations, quality and instruction and the aesthetics of the facility. I am also a member of the Newport Beach Tennis Club and yet I believe Costa Mesa Tennis Center is more professionally managed and more attentive to their customers (or members). The quality of the instruction both individually and in groups is second to none.

I strongly endorse making permanent the choose to retain and make permanent Top Seed Tennis and the Ball family as the high qualify management team for the Costa Mesa Tennis Center.

Respectfully,
Tony Mathews

Please excuse the brevity of and any typos in this email as it was sent from my mobile device.

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From: Mark Melanson <melandgwen@msn.com>
Sent: Tuesday, July 18, 2023 1:49 PM
To: CITY CLERK
Subject: Costa Mesa tennis center

I am writing today to express my opposition to the city handing over the operation of the tennis center to Agape tennis. I used to play tennis at Fountain valley and Costa Mesa on a regular basis, but once Agape took over Fountain valley we were unable to reserve the courts at the time and days we previously had with the city. I no longer play there nor does anyone from my group. We need someone who will be there for the players and try to accommodate our needs. Agape is not a friendly organization and if you want to reserve more than one court they charge you more. Please don't make Costa Mesa Tennis Center another corporate nightmare. Also the whole process of picking who will run it has been very secret and we deserve the right to know why the city is making its decision and what factors it considered in that process.

Thank you for your time,
A Costa Mesa player and fan.

Sent from my iPhone

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From: GREEN, BRENDA
Sent: Tuesday, July 18, 2023 4:16 PM
To: TERAN, STACY
Subject: FW: Agape Tennis Academy

Brenda Green

City Clerk
City of Costa Mesa
714/754-5221

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From: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>
Sent: Tuesday, July 18, 2023 3:49 PM
To: GREEN, BRENDA <brenda.green@costamesaca.gov>
Subject: FW: Agape Tennis Academy

Carol Molina

Finance Director | 714-754-5036



carol.molina@costamesaca.gov
77 Fair Drive | Costa Mesa | CA 92626



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~ The City of Costa Mesa serves our residents, businesses and visitors while promoting a safe, inclusive and vibrant community ~

From: stefan.manns@verizon.net <stefan.manns@verizon.net>
Sent: Tuesday, July 18, 2023 3:11 PM
To: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>; CITY MANAGER DEPARTMENT <CITYMGR@COSTAMESACA.GOV>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>; REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; MINTER, JASON <JASON.MINTER@costamesaca.gov>
Subject: Agape Tennis Academy

Dear City officials:

I am writing to you in support of Agape Tennis Academy. I am an avid tennis player and current customer at the Fountain Valley location. I also use them for USTA tennis team league as a home

base. I am also familiar with the Costa Mesa tennis center. I am giving my honest and strong recommendation in favor of Agape for Costa Mesa.

Best regards,
Stefan Manns

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From: Michael Hull <michaelshull1@gmail.com>
Sent: Tuesday, July 18, 2023 1:28 PM
To: CHAVEZ, MANUEL; HARLAN, JEFFREY; HARPER, DON; GAMEROS, LOREN; CITY CLERK
Subject: Costa Mesa Tennis Center

Hello all,

I wanted to send you an email to let you know that I hope the city does not make the decision to award the contract to Agape. The Balls have created a great, inclusive environment that has been great for me from not only a physical health perspective but also a great place to connect with the community.

Awarding the contract to large, impersonal management company is a win for big business and another loss for small family run business that contribute to the community in immeasurable ways

Thank You for your consideration!

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From: GREEN, BRENDA
Sent: Tuesday, July 18, 2023 4:22 PM
To: TERAN, STACY
Subject: FW: Agape Tennis Academy

Brenda Green

City Clerk
City of Costa Mesa
714/754-5221

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From: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>
Sent: Tuesday, July 18, 2023 3:13 PM
To: GREEN, BRENDA <brenda.green@costamesaca.gov>
Subject: FW: Agape Tennis Academy

Carol Molina

Finance Director | 714-754-5036



carol.molina@costamesaca.gov
77 Fair Drive | Costa Mesa | CA 92626



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From: stefan.manns@verizon.net <stefan.manns@verizon.net>
Sent: Tuesday, July 18, 2023 3:11 PM
To: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>; CITY MANAGER DEPARTMENT <CITYMGR@COSTAMESACA.GOV>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>; REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; MINTER, JASON <JASON.MINTER@costamesaca.gov>
Subject: Agape Tennis Academy

Dear City officials:

I am writing to you in support of Agape Tennis Academy. I am an avid tennis player and current customer at the Fountain Valley location. I also use them for USTA tennis team league as a home

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Best regards,
Stefan Manns

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:25 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Petition to Grant Ownership of the Costa Mesa Tennis Center to the Ball Family

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: JENNY ANGULO <angulojenny83@gmail.com>
Sent: Tuesday, July 18, 2023 3:39 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Petition to Grant Ownership of the Costa Mesa Tennis Center to the Ball Family

Petition to Grant Ownership of the Costa Mesa Tennis Center to the Ball Family

Mayor Stephens
Costa Mesa City Council
City Hall
[77 Fair Drive](#)
[Costa Mesa, CA](#)

Dear Mayor Stephen's and Members of the Costa Mesa City Council,

I am writing to strongly support granting ownership of the Costa Mesa Tennis Center to the Ball family.

With over 30 years of professional tennis experience, the Ball family brings invaluable expertise and a commitment to the sport and the community.

The Ball family has been outstanding stewards of the tennis center, offering high-quality lessons at accessible rates and preserving the center's integrity. Their leadership and dedication have fostered a sense of unity among tennis enthusiasts, benefiting numerous residents.

Replacing the Ball family with the Agape group jeopardizes the tennis center's reputation and its ability to serve the community effectively. Therefore, I urge the council to consider the Ball family's proven track record and expertise, making them the most suitable custodians for the Costa Mesa Tennis Center.

Please seriously consider this petition and support the ownership transfer to the Ball family, ensuring the continued growth and success of tennis in our community.

Thank you for your attention to this matter.

Yours sincerely,
Jenny Angulo
(Resident of Costa Mesa)

Sent from my iPhone

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From: vinovich3@aol.com
Sent: Tuesday, July 18, 2023 5:09 PM
To: CITY CLERK
Subject: New Business - Costa Mesa Tennis Center

Please read my comments into the public record:

I was born and raised in Costa Mesa, and have played tennis at Costa Mesa Tennis Center for more than 25 years.

I would like to express my strong dismay that the staff has recommended awarding the operation agreement to Agape Tennis Academy.

I oppose awarding the management to a large corporate entity without any personal ties to our community.

I urge you to keep the management with members of our local community.

Let's upgrade our tennis center and preserve this cherished facility within our community.

Thank you.

Sincerely,
William Vinovich

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:25 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: July 18, 6;00pm meeting

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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From: JoAnne Walker <joannewalker37@gmail.com>
Sent: Tuesday, July 18, 2023 4:52 PM
To: HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Cc: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Re: July 18, 6;00pm meeting

Thank you for taking time to respond to my email.

On Tue, Jul 18, 2023 at 4:36 PM HAUSER, JANET <JANET.HAUSER@costamesaca.gov> wrote:

Good afternoon, Ms. Walker:

The City Council is in a Closed Session Meeting at this time, so I wanted to take the opportunity to reply to your email.

The Public Council Meeting begins at 6:00pm. You are welcome to enter the Council Chamber at any time.

Please let me know if I can be of further assistance to you.

Thank you!

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107

Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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Please note that It is required that all guests check in with our Concierge Staff, located on the 1st Floor Lobby, upon arrival at City Hall.

-----Original Message-----

From: JoAnne Walker <joannewalker37@gmail.com>

Sent: Tuesday, July 18, 2023 4:13 PM

To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>

Subject: July 18, 6;00pm meeting

I am planning on attending tonight's city council meeting to have a voice regarding the C. M. Tennis Center. Will I be allowed to enter the meeting at 6:45, seeing this item is towards the end of this evenings' agenda?

Respectfully,

JoAnne Walker
155 Booy Street
Costa Mesa 92627

Sent from my iPhone

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--

Create yourself a great day!

JoAnne

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From: James Ni <james.ni@aero.org>
Sent: Tuesday, July 18, 2023 3:10 PM
To: CITY CLERK
Subject: CM Tennis - No Agape, Please

Hello,

I have been a Fountain Valley resident for over 40 years. Having played and experienced various tennis programs around the OC region for the past 25, namely, Fountain Valley, Huntington Beach, Fullerton, Anaheim, Mission Viejo/Laguna Niguel, and Costa Mesa. I have gone even as far as Long Beach and Seal Beach.

Based on what I have experienced, the coaches and folks managing CM is probably the “best-balanced”, meaning meeting the city’s needs as well as the community’s (players). It is not far-fetched to say that CM, formerly run by Hank Lloyd and now with Top Seed, continues to be the most popular tennis courts of choice by the players/patrons. I have seen the downfall of the H.B. program (now by Tennis Anyone), and I used to play at Mile Square Park under the prior management there UNTIL Agape took over.

Now I do not go to Mile Square to play tennis because the courts are filthy, crawling with ants, and visible of constant debris on the courts. The reservation system is a joke as no one ever answers the phone and reservations are difficult to make. I was willing to drive 20 minutes farther to play at CMTC with Hank, the Ball family, Eduardo, Patrick because they know how to treat their customers.

The group of players who play at CMTC come from not just C.M. or the surrounding cities within O.C. – we have players coming from as far as Rancho Cucamonga and Riverside on a weekly basis – and everyone gets along – this is a culture that no single outside operator can replicate, especially if the players start to leave because the coaches leave due to management change.

I am a lost as to why would any city government would risk losing these coaches or the players – since players FOLLOW coaches, not city or outside ownership – just because the city THINKS someone will offer a better deal?

Is it about the money? Is CM City Council ready to bear the consequence of another poor decision like H.B. and F.V. just to make a few extra bucks without considering the negative impacts of losing coaches or unhappy players just to please a select few for the trendy pickleball wave? Has anyone seen how “successful” the tennis program is at H.B. and F.V. recently? Please conduct research and simply ask the players before you vote, even if you have never touched a tennis racquet.

Please keep the current management team. Lastly, there is always room for pickleball (with tape on the courts) without having to permanently convert the courts, and ultimately losing the loyalty and the support of your community. Feel free to contact me.

Thanks
James
714-625-2887

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From: Laurie Martin <laurieandgarret@yahoo.com>
Sent: Tuesday, July 18, 2023 1:17 PM
To: CITY CLERK
Subject: Concerns Over Awarding Bid for Costa Mesa Tennis Center Management

Dear Costa Mesa City Council Members,

I hope this letter finds you well. I am writing to express my deep concern over the recent awarding of the management contract for the Costa Mesa Tennis Center (CMTC) to Agape Tennis Group. This is my SECOND letter because more information has come out regarding the details surrounding the decision to award the contract which was made exclusively by City Manager, Lori Ann Farrell, raising questions about transparency and fairness in the process.

Several talking points have been brought to light that I believe warrant serious consideration:

1. The decision appears to have been made without adequate input from the Council, as conversations with some sitting Council members suggest that they are allowing Ms. Farrell to choose her "favorite" without providing any explanations.
2. There have been statements indicating a lack of interest in reviewing the proposals from other bidders, as the City Manager's judgment was deemed sufficient. This raises concerns about the integrity of the decision-making process.
3. Allegations of biased comments from Ms. Farrell, such as dismissing the opinions of certain groups, are troubling and raise questions about her ethical conduct.
4. It is important to note that CMTC currently serves a diverse population, and I worry that the decision to award the bid based on a desire for a specific cultural representation could disregard the existing inclusive atmosphere.
5. While Agape Tennis Group's marketing emphasizes creating safe spaces for all, it is essential to recognize that such claims should not imply discrimination on the part of other contenders.
6. The decision-making process should not devolve into a popularity contest; it must prioritize merit, qualifications, and alignment with the community's needs.
7. Claims that Agape will introduce pickleball to CMTC while implying that the McAvoy/Ball team will not, need to be carefully assessed for accuracy. Ensuring fair representation of facts is vital in such matters.
8. I urge you, as dedicated Council members, to closely examine the decision-making process and ensure that personal preferences do not supersede the best interests of the community. Replacing a legacy with another entity solely based on personal preference could undermine the stability and progress of CMTC.

In conclusion, I implore you to thoroughly investigate the circumstances surrounding the awarding of the management contract and to uphold the principles of transparency, fairness, and inclusivity that our community values. By doing so, we can ensure that CMTC continues to thrive and serve the needs of all residents.

Thank you for your time and attention to this matter.

Sincerely,
Laurie Martin
Patron and Avid Player at Costa Mesa Tennis Center since 2012 Laurieandgarret@yahoo.com
949-395-3425

Sent from iPhone - please excuse any typo's!

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From: GREEN, BRENDA
Sent: Tuesday, July 18, 2023 5:23 PM
To: TERAN, STACY
Subject: FW: Agape Tennis Academy

Brenda Green

City Clerk
City of Costa Mesa
714/754-5221

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From: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>
Sent: Tuesday, July 18, 2023 5:22 PM
To: GREEN, BRENDA <brenda.green@costamesaca.gov>
Subject: FW: Agape Tennis Academy

Carol Molina

Finance Director | 714-754-5036



carol.molina@costamesaca.gov
77 Fair Drive | Costa Mesa | CA 92626



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~ The City of Costa Mesa serves our residents, businesses and visitors while promoting a safe, inclusive and vibrant community ~

From: Hayden Nguyen <haydentnguyen@gmail.com>
Sent: Tuesday, July 18, 2023 5:21 PM
To: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>; CITY MANAGER DEPARTMENT <CITYMGR@COSTAMESACA.GOV>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>; REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; MINTER, JASON <JASON.MINTER@costamesaca.gov>
Subject: Agape Tennis Academy

Hello, City Staff and Council of Costa Mesa,

This email is in support of Agape Tennis Academy. I was planning to show support in-person for this organization in its consideration with the Costa Mesa Tennis Center; however, my work interferes with the time of the meeting and will not be able to attend on time in-person.

However, I do want to confirm that Agape Tennis Academy is an amazing organization and academy, and despite me living all the way in Lakewood, I have consistently gone down 2-3 times every week to attend their clinics and classes. I definitely have tennis centers closer to me, but the community that Agape successfully builds and the care they implement at their facilities is top-notch, and if it is pulling me 30-50 minutes commute just to play tennis (even if there are courts 5 minutes away from me), they are clearly doing something right!

Since I do not have personal experience with the way that Top Seed runs the tennis center, I will not touch too much on that; however, I have been to the Costa Mesa tennis center a few times and talked to people who go to both Fountain Valley and Costa Mesa, and one thing is constant, the sense of building a community through clinics, coaching, and facilities seems to bring more players back to FV than it has at Costa Mesa.

Ideally, I think every city deserves an academy like this, and I can only base any of my claims on things I have experienced, but my local tennis academies and tennis centers are subpar from what Agape has done with Fountain Valley, and I am confident that they can do the same thing for Costa Mesa that they've done at Fountain Valley.

Again, I am a way out over in Lakewood and simply frequent the areas of Irvine and Costa Mesa quite often and really only stop by Fountain Valley for tennis, so I believe I am unbiased in terms of cities/location, I just hope that amazing tennis centers continue to exist and am showing my support for Agape based on what I've experienced first-hand.

Best,
Hayden Nguyen

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:24 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Ball family tennis

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: amy rice <alzrice@gmail.com>
Sent: Tuesday, July 18, 2023 1:44 PM
To: HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Subject: Ball family tennis

I'm writing this email in regards to the Ball family running the Costa Mesa Tennis center:

I have been playing tennis at the center with Syd and Cameron Ball since January 2020. I had never played tennis but wanted to try something new where I could be active and social. Over the years I've grown to love tennis and felt like I belonged to not only a new community of friends but a family.

The Balls have been wonderful examples of great teachers and the most genuine people I've ever worked with. The community center has never been run as smooth, welcoming, clean and busy as it has been since they took over.

They are always looking at new ways to bring people to the center. New tournament's, colleges and high schools practicing there, leagues, and clinics running all morning and afternoon. I have seen the Ball family work overtime to make the center a place people want to be, working 80-100hr weeks. You will never find a more dedicated people who love what they do.

They have truly blessed me as well as the Costa Mesa community. It would be a complete shame to have them not involved in the center. So many of us would no longer have the tennis home we all love. Please do not take the Balls away from this community!

-Amy Rice, Irvine resident

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 12:12 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Costa Mesa Tennis Center - Ball Family Support

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Kacey Gill <kacey@thepalmsatsunsetbeach.com>
Sent: Tuesday, July 18, 2023 12:01 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>
Subject: Costa Mesa Tennis Center - Ball Family Support

Dear City Counsel,

I am a resident of Costa Mesa. I am writing to tell you that my husband, son and myself take lessons at the Costa Mesa Tennis Center. I am recovering from double knee replacement and I absolutely love the lessons I get from Cameron Ball. His experience is able to help me as I am getting myself back into shape after my surgeries. My son and husband also take lessons. We do because we LOVE the entire Ball family and what they offer at CMTD.

If the CMTD changes ownership we no longer take lessons there. They offer something special besides the expertise needed. They offer a community of people who come together, something the new owners will have a hard time replacing.

Thank you,

Kacey Gill
CM Resident

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From: GREEN, BRENDA
Sent: Tuesday, July 18, 2023 4:16 PM
To: TERAN, STACY
Subject: FW: I support choosing the Agape Tennis & Pickleball Academy to manage the City of Costa Mesa Tennis Center

Brenda Green

City Clerk
City of Costa Mesa
714/754-5221

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From: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>
Sent: Tuesday, July 18, 2023 3:49 PM
To: GREEN, BRENDA <brenda.green@costamesaca.gov>
Subject: FW: I support choosing the Agape Tennis & Pickleball Academy to manage the City of Costa Mesa Tennis Center

Carol Molina

Finance Director | 714-754-5036



carol.molina@costamesaca.gov
77 Fair Drive | Costa Mesa | CA 92626



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~ The City of Costa Mesa serves our residents, businesses and visitors while promoting a safe, inclusive and vibrant community ~

From: J Gillard <jgill07@hotmail.com>
Sent: Tuesday, July 18, 2023 3:21 PM
To: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>; CITY MANAGER DEPARTMENT <CITYMGR@COSTAMESACA.GOV>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>; REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; MINTER, JASON <JASON.MINTER@costamesaca.gov>
Subject: I support choosing the Agape Tennis & Pickleball Academy to manage the City of Costa Mesa Tennis Center

To Costa Mesa City Council and staff:

I have been a student and participant in the Agape Tennis & Pickleball Academy program at the Fountain Valley, CA location since the fountain Valley location opened years ago. I have nothing but positive experiences and good things to say about the Agape staff and the way they manage the program in fountain Valley (especially pickleball coach David Callihan, who moved all the way out from Georgia to teach pickleball here at Agape Fountain Valley). I have no doubt they will do a great job with the Costa Mesa location as well. I had not heard of the Fountain Valley tennis center before Agape began managing that program, as Agape did a great job of marketing their program and team and getting out the information about the courts, leagues and programs. I had not heard of the Costa Mesa tennis center until Agape announced that it was interested in managing this location as well. I believe Agape will continue to do a good job of informing the public about the Costa Mesa courts as well as the programs offered therein.

Thank you for your time,
Jeff Gillard

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:26 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Tonight

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Jake Halladay <halladay24@gmail.com>
Sent: Tuesday, July 18, 2023 5:46 PM
To: CONSTITUENT SERVICES <constituentservices@costamesaca.gov>
Subject: Tonight

I have just been made aware that the City Manager of Costa Mesa, Lori Ann Farrell, is recommending Agape Tennis Center to take over the management of the Costa Mesa Tennis Center. As someone who has played at Fountain Valley Tennis Center, I am absolutely stunned. There is nothing about the facility itself - no vibrancy, no visible camaraderie - that can help me understand why Ms. Farrell would opt to award the operations of our beloved Community tennis center to this national management team.

Curious, I've been searching online for reasons this might have happened. I think I've found it: social media paints a very different picture of this Agape group. Online, they are the absolute beacon of diversity, inclusivity, love, camaraderie, leadership... I think I found every single buzzword from today's current dictionary that exists on their account! The pictures are nice. There are lots of awards. They have a great marketing team.

In one of her posts she writes: "Only six months ago I didn't even know Fountain Valley existed." WHAT????

I wonder if she's ever heard of Costa Mesa?

Here's another good one: "Agape is creating and maintaining a diverse, equitable, and inclusive workplace by eliminating the impact of racism and discrimination in all forms through our partnership and training. Organizations who become and remain leaders in our industry must have as a part of their business plan a central focus on managing

diversity through 'Demographic Change' that includes all people." On this particular day, Agape was announcing that all of their staff completes "Diversity, Equity, and Inclusivity training with our friend and partner, J Lamont Harris."

Ok, so, are they being recommended because they have more checks in the DEI boxes than McAvoy/Ball Management? All I see when I'm playing at CMTC is an incredibly diverse population of players of all ages and economic backgrounds. Would Ms. Farrell like them to complete a certification program as well? Is there one in particular that everybody's using?

I am extremely angry. I'm really hoping that the City Council members will reject this rapacious, national tennis group in favor of the current management team of McAvoy/Ball to carry on the legacy of Hank Lloyd. They KNOW THEIR PATRONS.

Regards,

Jake Halladay

--

Jake Halladay

halladay24@gmail.com

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:24 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Urgent Today: Costa Mesa Tennis Center

Janet Hauser
Executive Assistant to Costa Mesa City Council City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693

Janet.hauser@costamesaca.gov

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-----Original Message-----

From: Angela Eyre <angelaeyre5@gmail.com>
Sent: Tuesday, July 18, 2023 2:53 PM
To: HAUSER, JANET <JANET.HAUSER@costamesaca.gov>
Subject: Urgent Today: Costa Mesa Tennis Center

Dear Council Woman Hauser,

I am writing with concern about the future of the Costa Mesa Tennis Center. My children, and I have played tennis at CMTC for over 10 years. We have enjoyed the family and community friendly atmosphere there.

We have come to rely on the Ball Family for advice, lessons, equipment service, scheduling, and support almost daily. The Ball family and TopSeed Tennis have maintained and improved the Costa Mesa Tennis Center tremendously in the last 2 years. Their tireless efforts to keep the courts clean, repaired, and even dry (after so many rainy days this past season) have made it possible for the tennis players of Costa Mesa to continue with our tennis pursuits/passion.

We have also loved the events that Top Seed and The Ball family have facilitated such as Pickleball tournaments, and other tennis mixers with music which have drawn the community in. The location of the CMTC is a busy place where skateboarders and dog owners share the parking and park area. The presence of the Ball family and other employees at CMTC has been crucial to the safety and vigilance necessary to maintain a place where we can bring our families and feel secure.

I ask each of you to consider the value of continuing this type of hands-on management. Top Seed Tennis and the Ball family have made the Costa Mesa Tennis Center a welcoming, beautiful place to play the tennis and pickleball we are so lucky to enjoy here in Costa Mesa.

With hope and prayers,

Angela Eyre

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From: Jennifer Aguilar <mrsjenaguilar@gmail.com>
Sent: Tuesday, July 18, 2023 12:55 PM
To: CITY COUNCIL; CITY CLERK
Subject: Meeting Agenda 7/18/2023 New Business: Agenda Item 1

To the members of the City Council,

I am writing to implore you NOT to follow the staff recommendation to award an operation agreement to Agape Tennis Academy for the management and operation of the Costa Mesa Tennis Center (CMTC). Please select the alternative of either awarding the operation agreement to interim operator Top Seed Tennis or starting the procurement process again.

I've been to the Fountain Valley tennis center in September of 2022 which is operated by Agape. The nets had huge holes that balls could sail through. There was no seating, no water, trash on the unswept courts including a nearly full Starbucks frappuccino that had been left there overnight, and an attendant who seemed bothered to have to do her job. The entire place was filthy and depressing and there were people next to us playing three on three while their friends casually walked through our court with zero regard for tennis etiquette. If any vast improvements were made during the time that the FVTC was evaluated by your staff, it was only for show and will not continue.

By contrast, everyone at Top Seed (interim operator of CMTC) is friendly, helpful, and takes pride in their job. Tennis is the livelihood and passion of the Ball family who ARE Top Seed. They live and breathe tennis which is evident in their relationship with all their patrons and the way they have run CMTC. The courts and clubhouse are clean and well maintained. Top Seed has carried on the tradition from Hank Lloyd of making CMTC a community center where players of all ages from Costa Mesa and numerous surrounding cities gather to play tennis and nurture talents and friendships at an affordable price. In fact, CMTC charges less than FVTC but any patron of CMTC would gladly pay more. The fitness, fun, and camaraderie gained at CMTC is priceless. Has your staff actually visited both places and spoken to employees and patrons?

One story I will share is of how patrons go out of their way to help staff at Top Seed. There are many but one I know of is how a private college advisor who plays at CMTC is helping a Top Seed tennis pro's daughter, who is a tennis player, navigate the college application process as an athlete. This marrying of resources with those in need are made regularly within this very close community. My husband and I also hope to help young tennis players at CMTC whose parents are English language learners gain accessibility to college application resources.

Top Seed is willing to add four pickleball courts but adding a large number would infringe on surrounding neighborhoods with unbearable noise, increased traffic and parking issues, plus disruption to patrons of the dog and skate parks. Pickleball is barely a sport. In the scheme of racquet sports and the athleticism required, I'd rank it at the very bottom with minimal exercise actually achieved in a match.

CMTC will lose almost all of its current tennis patrons as the consensus is to find other places to play tennis if Agape is awarded the operation agreement.

I've played at CMTC off and on for the past 15 years and am currently a tennis member of The Huntington Club. I much prefer the more relaxed and friendly environment of CMTC in its current state to even THC.

I would like to understand specifically why the staff is recommending Agape. Can the proposals be made available to the public? My husband has run procurement departments at Kaiser Permanente, Disney, Sony, and is currently at Adobe and would love to see the details of the proposals, evaluations, and scores.

Additionally, a polished proposal, active social media accounts, and the promise of increased revenue (that will potentially harm the city and its citizens) are all smoke and mirrors. The CMTC is expertly managed with care and love by Top Seed Tennis as witnessed by their numerous and vocal supporters. The City Council goal of "Strengthen the Public's Safety and Improve the Quality of Life" will not be met if Agape becomes the CMTC operator.

Regards,
Jennifer Aguilar 714-803-8540

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From: HAUSER, JANET
Sent: Tuesday, July 18, 2023 8:23 PM
To: GREEN, BRENDA; TERAN, STACY
Subject: FW: Meeting Agenda 7/18/2023 New Business: Agenda Item 1

Janet Hauser
Executive Assistant to Costa Mesa City Council
City of Costa Mesa
77 Fair Drive
Costa Mesa, CA 92626
Desk: 714-754-5107
Cell: 714-949-3693
Janet.hauser@costamesaca.gov

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From: Jennifer Aguilar <mrsjenaguilar@gmail.com>
Sent: Tuesday, July 18, 2023 12:55 PM
To: CITY COUNCIL <CITYCOUNCIL@costamesaca.gov>; CITY CLERK <CITYCLERK@costamesaca.gov>
Subject: Meeting Agenda 7/18/2023 New Business: Agenda Item 1

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Regards,
Jennifer Aguilar 714-803-8540

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From: GREEN, BRENDA
Sent: Tuesday, July 18, 2023 5:16 PM
To: TERAN, STACY
Subject: FW: Pickle

Brenda Green
City Clerk
City of Costa Mesa
714/754-5221

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-----Original Message-----

From: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>
Sent: Tuesday, July 18, 2023 5:11 PM
To: GREEN, BRENDA <brenda.green@costamesaca.gov>
Subject: FW: Pickle

Carol Molina
Finance Director | 714-754-5036
carol.molina@costamesaca.gov
77 Fair Drive | Costa Mesa | CA 92626

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City Hall is open to the public. For expedited service, appointments are strongly encouraged.
~ The City of Costa Mesa serves our residents, businesses and visitors while promoting a safe, inclusive and vibrant community ~

-----Original Message-----

From: Trudy Ferris <trudyferris@hotmail.com>
Sent: Tuesday, July 18, 2023 5:11 PM
To: MOLINA, CAROL <CAROL.MOLINA@costamesaca.gov>; CITY MANAGER DEPARTMENT <CITYMGR@COSTAMESACA.GOV>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; STEPHENS, JOHN <JOHN.STEPHENS@costamesaca.gov>; MARR, ANDREA <ANDREA.MARR@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; CHAVEZ, MANUEL <MANUEL.CHAVEZ@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; GAMEROS, LOREN <LGAMEROS@costamesaca.gov>; HARLAN, JEFFREY <JEFFREY.HARLAN@costamesaca.gov>; HARPER, DON <DON.HARPER@costamesaca.gov>; REYNOLDS, ARLIS <ARLIS.REYNOLDS@costamesaca.gov>; MINTER, JASON <JASON.MINTER@costamesaca.gov>
Cc: Agape Academy <no-reply@clubautomation.com>
Subject: Pickle

I highly recommend Agape Tennis and Pickleball academy to manage the pickleball program in the city of Costa Mesa. They have done a great job at the Fountain Valley Tennis center, providing more courts for playing, starting leagues/lessons, hiring great staff members and expanding the pickleball program in the City of Fountain Valley. Most of the staff there play pickleball in different areas, and they know that there are many people in the communities who want to play and that we need more courts and programs in Orange County. In case you haven't heard, Pickleball is the fastest growing sport in the US, and it can generate a lot of money for your city.

Sent from my iPad

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